

HOW TO CONTACT PACIFIC ROADSIDE ASSIST?

1

SCAN

Scan the QR code at Pacific road tax sticker to access the Weblink Portal. You may also visit our [website](#) to get in touch with us.



2

CHOOSE

At the [Weblink Portal](#), you can select one of the following methods:



- **Web Form Engagement**

Please fill in your mobile number, car plate number, and current location before submit request for roadside assistance.

- **WhatsApp Chat**

You will be connected to the chatbot for some predefined questions before being transferred to the Call Centre representatives.

- **Call the Helpline**

You can also contact our Helpline at [1800 88 4488](#) or [03-92127860](#) for assistance.

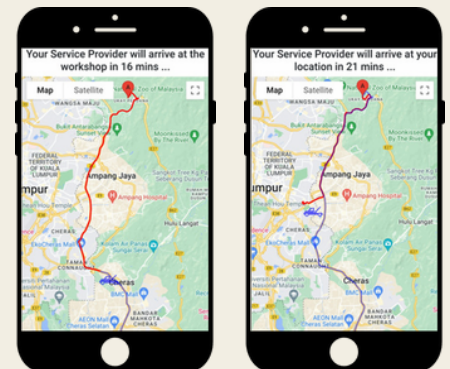
3

TRACK

You will then receive a tracking link on your mobile phone with:

- the location of the tow truck; and
- its estimated time of arrival.

Kindly be patient during this time. The tracking will end once the tow truck successfully transports your car to your preferred workshop.



4

WORKSHOP

Your car is now being repaired at your preferred workshop.

