

HOW TO CONTACT

Pacific Roadside Assist



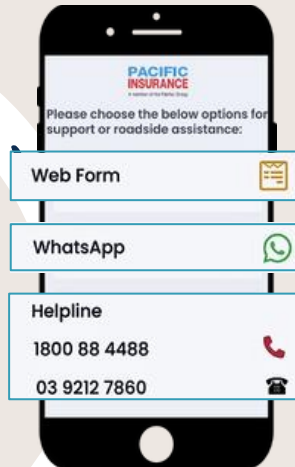
1 SCAN

Scan the QR code at Pacific road tax sticker to access the Weblink Portal. You may also visit our [website](#) to get in touch with us.

2 CHOOSE

At the [Weblink Portal](#), you can select:

- [Web Form](#) engagement,
- [WhatsApp](#) chat; or
- call the Helpline.

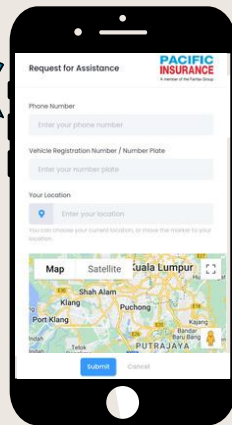


Web Form

Please fill in your

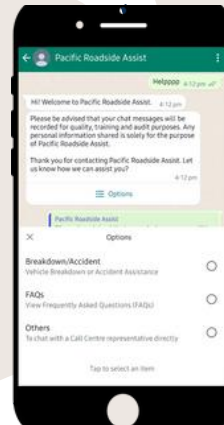
- mobile number;
- car plate number; and
- current location,

before submit request for roadside assistance.



WhatsApp

You will be connected to the chatbot and asked some predefined questions before being transferred to the Call Centre representatives.



Helpline

You can also contact our Helpline at [1800 88 4488](#) or [03-9212 7860](#) for assistance.



3 TRACK

You will then receive a tracking link on your mobile phone with:

- the location of the tow truck; and
- its estimated time of arrival.

Kindly be patient during this time.

The tracking will end once the tow truck successfully transports your car to your preferred workshop.

