

**LIABILITY CLAIM FORM**  
**BORANG TUNTUTAN KEMALANGAN LIABILITI**

(Carriers & Bailees' Liability, Comprehensive General Liability, Errors & Omissions, Family Liability, Product Liability, Professional Indemnity, Public Liability, and Warehousemen's Liability)

Claim No.:  
No. Tuntutan:

The issue of this form is not to be taken as an admission of liability. Answer all Question fully.

Borang yang dikeluarkan ini tidak boleh dianggap sebagai pengakuan ke atas tanggungan. Jawab semua soalan dengan lengkap.

<p><b>Agency:</b> Agensi: .....</p> <p><b>Policy No.:</b> No. Polisi: .....</p> <p><b>Name of insured:</b> Nama orang yang diinsuranskan: .....</p> <p><b>Telephone No.:</b> No. Telefon: .....</p> <p><b>NRIC No.: Old:-</b> No. Kad Pengenalan Lama: .....</p> <p><b>New:</b> Baru: .....</p> <p><b>Business Address:</b> Alamat Perniagaan: .....</p> <p><b>Postcode:</b> Poskod: .....</p>	
<p><b>Are you a GST Registrant?</b> Adakah anda pendaftar Cukai Barang &amp; Perkhidmatan? <input type="checkbox"/> Yes / Ya <input type="checkbox"/> No / Tidak</p> <p><b>If yes, please state the following :</b> Jika ya, sila nyatakan yang berikut :</p> <p><b>Registration No:</b> No.Pendaftaran : .....</p> <p><b>Date Registered:</b> Tarikh Pendaftaran: .....</p> <p><b>Are you a sole proprietor who purchased the policy for non-business/personal use purpose?</b> <input type="checkbox"/> Yes / Ya <input type="checkbox"/> No / Tidak</p> <p>Adakah anda pemilik tunggal yang membeli polisi untuk kegunaan bukan perniagaan/kegunaan persendirian?</p>	
<p><b>1. Date and time of accident.</b> Tarikh dan masa kemalangan.</p>	

<p><b>2. (a) Address where accident occurred.</b> <i>Alamat di mana berlaku kemalangan.</i></p> <p><b>(b) State exact place.</b> <i>Nyatakan tempat sebenar.</i></p>	
<p><b>3. Give full particulars of accident and state exactly how it occurred.</b> <i>Berikan butir-butir lengkap kemalangan dan jelaskan dengan tepat bagaimana ia berlaku.</i></p>	
<p><b>4. (a) Was any person injured?</b> <i>Adakah sesiapa mengalami kecederaan?</i></p> <p><b>(b) If so, specify injuries</b> <i>Jika ada nyatakan</i></p> <p><b>(i) Name, address, age and NRIC No. of victim</b> <i>Nama, alamat, umur dan No. Kad Pengenalan mangsa.</i></p> <p><b>(ii) Nature and extent of injuries.</b> <i>Jenis dan tahap kecederaan yang dialami.</i></p>	
<p><b>5. Who, in your opinion, was responsible for the accident?</b> <i>Pada pendapat anda, siapakah bertanggungjawab di atas kemalangan ini?</i></p>	
<p><b>6. Names and addresses of witnesses of the accident. If none, state why?</b> <i>Nama dan alamat saksi kepada kemalangan ini. Sekiranya, tiada sila jelaskan kenapa?</i></p>	
<p><b>7. Has any communication, verbal or written, been made to you by or on behalf of any injured person? If so, give particulars. (Any written communications received must accompany this form).</b> <i>Samada sebarang perhubungan secara bertulis atau lisan telah dibuat kepada anda oleh atau bagi pihak orang yang cedera? Jika ya, berikan butir-butir, (Sebarang perhubungan secara bertulis yang diterima hendaklah dilampirkan kepada borang ini).</i></p>	
<p><b>8. When, and by whom was the accident reported to you?</b> <i>Bila, dan oleh siapa kemalangan ini dilaporkan kepada anda?</i></p>	
<p><b>9. Give the Particulars of policeman, if any.</b> <i>Nyatakan butir-butir pegawai polis, jika ada.</i></p>	
<p><b>10. The machinery / vehicle used at that time.</b> <i>Mesin / kenderaan yang digunakan pada masa itu.</i></p>	
<p><b>11. Has a claim been made against you? If so, by whom and of what amount.</b> <i>Adakah tuntutan telah dibuat kepada anda? Jika ya, oleh siapa dan berapa amaunnya kerugian.</i></p>	
<p><b>12. What steps are being taken to rectify the damage?</b> <i>Apakah langkah yang diambil untuk mengurangkan kerugian.</i></p>	
<p><b>13. Are there any other Policies of Insurance in force indemnifying you in respect of this accident? If so, please give particulars.</b> <i>Adakah insurans polisi yang lain memberi jaminan ganti rugi terhadap kemalangan yang berlaku. Jika ya, sila berikan butir-butir.</i></p>	

The Pacific Insurance Berhad (TPIB)-91603K

e-PAYMENT Authorisation Form (Please Tick (✓) Accordingly)

**\*\*IF YOU HAVE PREVIOUSLY ALREADY SUBMITTED THIS FORM AND THERE IS NO CHANGE IN YOUR BANKING DETAILS, YOU NO LONGER NEED TO SUBMIT THIS FORM.**

**Personal Data Protection Act 2010 (PDPA) Notice from The Pacific Insurance Berhad (TPIB) to you.**  
Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to [www.pacificinsurance.com.my](http://www.pacificinsurance.com.my) for details of TPIB privacy notice.

New Registration  Update of Details

**Particulars (Please ensure accuracy of details) :**

<input type="checkbox"/> Agents	<input type="checkbox"/> Brokers	<input type="checkbox"/> Reinsurers	<input type="checkbox"/> Co-insurers	<input type="checkbox"/> Adjusters
<input type="checkbox"/> Repairers	<input type="checkbox"/> Insured	<input type="checkbox"/> Beneficiary	<input type="checkbox"/> Policyholder	<input type="checkbox"/> Solicitors
<input type="checkbox"/> Utilities	<input type="checkbox"/> Service Providers	<input type="checkbox"/> Financial Institutions	<input type="checkbox"/> Others (Please specify in next box)	

Name : \_\_\_\_\_

Business/Company Registration No. (Non-Individual) \_\_\_\_\_

NRIC No : (Individual) \_\_\_\_\_

Postal Address : \_\_\_\_\_

Contact Number : \_\_\_\_\_ Office: \_\_\_\_\_ Mobile: \_\_\_\_\_

**Important: PLEASE NOTE THAT EMAIL WILL ONLY BE VALID IF THE TOTAL NUMBER OF CHARACTERS FOR EMAIL 1 AND EMAIL 2 DOES NOT EXCEED FORTY-NINE (49) CHARACTERS. @ - \_ (these examples are not exhaustive) ARE EACH CONSIDERED AS 1 CHARACTER.**

Email 1: (for notification of payment to Payee) \_\_\_\_\_

Email 2: (for notification of payment to Servicing Agent) \_\_\_\_\_

**Banking Details (Please ensure accuracy of details) :**

Bank Name : \_\_\_\_\_ SWIFT CODE : \_\_\_\_\_

Bank Account No. : \_\_\_\_\_

Type of Account :  Savings Account  Current Account  Credit Card  Loan Account

**Declaration:**

- I/We hereby authorise TPIB to remit all payments due to me/us to my/our bank account details as indicated above.  
TPIB will not be liable for any financial loss due to the incorrectness, incompleteness or inaccuracies of the information provided above.
- TPIB may in its absolute discretion elect other modes (such as cheques, cash or bank drafts) other than the E-Payment mode as it deems fit.
- In the event the information provided above has changed, I/We shall inform TPIB of the changes accordingly. I/We understand that I/We need to state our Bank Name and Bank Account Number on each and every occasion a payment is due to us from TPIB.

I hereby agree to the above terms and conditions and declare that the information provided above are true and correct.

\_\_\_\_\_  
Authorised Signatory and Company Stamp Date

Please return the completed form to the following address or email address:

**The Pacific Insurance Bhd (TPIB)-91603K**  
40-01, Q Sentral 2A, Jalan Stesen Sentral 2,  
Kuala Lumpur Sentral  
P.O. Box 12490, 50470 Kuala Lumpur,  
Malaysia Email : [epayment@pacificinsurance.com.my](mailto:epayment@pacificinsurance.com.my)

*For internal Office use only:*

Verified By :	Dept/Branch :
Client No :	Date :
<b>Financial Services</b>	
Created By :	Verified By :

**Data Protection Statement/Kenyataan Perlindungan Data**

**Your privacy is important to us. The Pacific Insurance Berhad is committed to ensure that your personal data under our case is safe and secured. We will ensure that your information collected via this application and any other information that you may provide to The Pacific Insurance Berhad is used for the purposes of purchasing an insurance policy including but not limited to underwriting and administering your plan; processing service request; processing claims; complying with all applicable laws; conducting due diligence; performing our functions as an insurance company and such other purposes referred to in our Personal Data Policy. For further details on how we collect, process, share and retain your personal data, please refer to our website [www.pacificinsurance.com.my/](http://www.pacificinsurance.com.my/)** Privasi anda adalah penting bagi kami. The Pacific Insurance Berhad adalah komited untuk memastikan bahawa data peribadi anda di bawah jagaan kami adalah selamat dan terjamin. Kami akan memastikan bahawa maklumat anda yang dikumpulkan melalui permohonan ini dan apa-apa maklumat lain yang anda kemukakan untuk The Pacific Insurance Berhad digunakan untuk tujuan-tujuan membeli polisi insurans termasuk tetapi tidak terhad kepada pengunderaitan dan mentadbir pelan anda; permintaan perkhidmatan pemprosesan; pemprosesan tuntutan; mematuhi semua undang-undang; menjalankan usaha wajar; melaksanakan tugas kami sebagai sebuah syarikat insurans dan apa-apa maksud lain yang disebut dalam Dasar Data Peribadi kami. Untuk maklumat lanjut mengenai bagaimana kami mengumpul, memproses, berkongsi dan menyimpan data peribadi anda, sila rujuk kepada laman web kami di [www.pacificinsurance.com.my](http://www.pacificinsurance.com.my).

**Authorization for Disclosure of Personal Information/Kebenaran untuk Pendedahan Maklumat Peribadi**

**The information you supply may be used by The Pacific Insurance Berhad and their agents to keep you informed by post, short message service (SMS), telephone, email or other means of services or products which may be of interest to you.** Maklumat yang anda bekalkan boleh digunakan oleh The Pacific Insurance Berhad dan ejen-ejen mereka untuk memaklumkan kepada anda melalui pos, khidmat pesanan ringkat (SMS), telefon, e-mel atau lain cara untuk perkhidmatan atau produk yang mungkin menarik minat anda.

**Access, corrections and complaints of your Personal Information/Akses, pembetulan dan aduan ke atas Maklumat Peribadi anda**

**The Pacific Insurance Berhad aims to ensure that your personal information is accurate up to date and complete. Should you wish to seek access or make correction of your personal information or make any enquiries or complaints, you may contact our Customer Hotline at 1800 88 1629 or fax to us at 03-20784928 or email us at [customerservice@pacificinsurance.com.my](mailto:customerservice@pacificinsurance.com.my) within 7 days from the date of submission of the claim form, failing which it is deemed that you have consented to the disclosure of the personal information.** The Pacific Insurance Berhad bertujuan untuk memastikan bahawa maklumat peribadi anda adalah tepat terkini dan lengkap. Sekiranya anda ingin mendapatkan akses atau membuat pembetulan maklumat peribadi anda atau membuat sebarang pertanyaan atau aduan, anda boleh hubungi Talian Perkhidmatan Pelanggan kami di 1800 88 1629 atau faks kepada kami di 03-20784928 atau e-mel kepada kami di [customerservice@pacificinsurance.com.my](mailto:customerservice@pacificinsurance.com.my) dalam masa 7 hari dari tarikh penyerahan borang tuntutan. Jika kami tidak menerima sebarang maklum balas daripada anda mengenai yang diatas, kami akan menganggap bahawa anda bersetuju kepada yang sama.

**I/We, do hereby declare that, to the best of my/our knowledge and belief, the foregoing particular and details are true and correct.**

Saya/Kami, mengisytiharkan bahawa kenyataan di atas adalah benar pada pengetahuan dan hemat saya/kami.

**Date:**

*Tarikh:*

.....

**Signature of Insured:**

*Tandatangan orang yang diinsuranskan:*

.....

**Name: Nama:**

.....

**NRIC No :**

*No. Kad Pengenalan:*

**(If company, endorse company stamp)**

.....

**“FOR INTERMEDIARY/STAFF COMPLETION ONLY”**

Claim No :

<b>VERIFICATION ON AUTHENTICITY OF IDENTITY</b>			
<p>In compliance with section 16(2) of Anti-Money Laundering Act 2001, I hereby confirm the following:</p>			
<input type="checkbox"/>	Original identity document sighted		
<input type="checkbox"/>	Photocopy of identity document attached		
Name	: _____	Signature	: _____
NRIC	: _____	Date	: _____
Company	: _____		
Rubber Stamp			