

Message From
Gobinath Athappan
Chief Executive Officer

Wednesday, 25 March 2020

Dear Valued Customers, Policyholders and Business Partners,

OPERATING HOURS DURING MOVEMENT CONTROL ORDER (MCO)

In adherence to the Movement Control Order, The Pacific Insurance Berhad will be revising its operating hours for our Head Office @ Q Sentral from today until further notice.

The new operating hours will be:-

- **Monday to Friday (except Public Holidays)**
- **9.00am to 3.00pm**

Our Personnel can be reached as usual through their email and/or mobile phones.

During this unprecedented and challenging times, we sincerely thank you for your patience and kind understanding.

As always, please rest assured of our “*Speed, Service and Tender Loving Care*” at all times.

Please feel free to contact our Customer Service at 1800-88-1629 or email us at customerservice@pacificinsurance.com.my should you have any queries and please visit our website at www.pacificinsurance.com.my for the latest updates.

Please take care and stay safe.

Healthy Regards,

Gobinath Athappan
Chief Executive Officer