

Wednesday, 29 April 2020

Dear Valued Customers, Policyholders and Business Partners,

**REOPENING OF BRANCHES DURING MOVEMENT CONTROL PERIOD FROM 27 APRIL 2020 TO 12 MAY 2020**

We hope that you and your families are safe and healthy.

We would like to inform you that effective 27 April 2020, our Branches in the northern states are open for business as usual to service our policyholders.

The branches and their contact details are listed below:

Branch	Branch Location	Contact Number
Alor Setar	No. 15 Ground & First Floor, Kompleks Perniagaan Long Island Trade Centre, Seberang Jalan Putra, Mergong, 05150 Alor Setar, Kedah	04-732 4377
Penang	A-3-7 & 8, Vantage Desiran Tanjung, Tanjung Tokong, 10470 Penang	04 - 8931757
Ipoh	No. 12 & 12A Persiaran Greentown 1, Pusat Perdagangan, Greentown, 30450 Ipoh Perak	05-241 9933
Taiping	31 Jalan Medan Taiping 2, Medan Taiping, 34000 Taiping, Perak	05-806 3388

The branches will operate from **Monday to Friday from 9.00 a.m. to 3.00 p.m.** (except public holidays).

Visitors will have their temperature screened prior to entering the branch to ensure the safety of visitors and employees alike.

Our other branches will remain closed until further notice.

Rest assured that you will continue to receive our fullest support and service in-line with our philosophy of "Speed, Service, Tender Loving Care".

Please feel free to contact our Customer Service at 1800-88-1629. Alternatively, you can email us at [customerservice@pacificinsurance.com.my](mailto:customerservice@pacificinsurance.com.my).

As always, THANK YOU for your support of Pacific family.

Healthy Regards,

**Gobinath Athappan**  
*Chief Executive Officer*