

Message From
Gobi Athappan
Chief Executive Officer

**PACIFIC
INSURANCE**
A member of the Fairfax Group



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Tuesday, 21 April 2020

Dear Valued Business Partners,

We refer to our circular on 15 April 2020 where we informed you of the closure of our Head Office @ Q Sentral from 16 April 2020 till further notice.

We are now pleased to inform you that our Head Office @ Q Sentral has reopened today after being thoroughly disinfected and sanitized on 16 April 2020 as per guidelines from the Ministry of Health.

We want to assure you that the health and well-being of all our staff, business partners and customers as well as public is our foremost priority. Our policies and procedures have been in place since the outbreak of the Covid-19 pandemic.

Please kindly rest assured that you will continue to receive our fullest support and service in-line with our philosophy of "Speed, Service, Tender Loving Care".

Please feel free to contact our Customer Service at 1800-88-1629. Alternatively, you can email us at customerservice@pacificinsurance.com.my.

Amid these difficult times, please take the opportunity to spend more time with your loved ones and reset, recuperate, recharge and reenergize.

As always, **THANK YOU** for your support of Pacific family.

Healthy Regards,



Gobi