

Message From
Gobinath Athappan
Chief Executive Officer

Monday, 4th January 2021

latest news

Temporary Closure of Klang Branch Customer Service Counters.

Dear Valued Customers, Policyholders and Business Partners,

Everyone's safety is our top priority.

In view of the recent rise in reported Covid-19 cases at the business centre where our Klang Branch is located at, our Klang Branch will be temporarily closed effective today, 4 Jan 2021 until further notice, to all walk-in customers and agents.

During this period, our staff will continue working on a rotational basis in compliance with COVID-19 SOPs to maintain business continuity.

As always, please rest assured of our “Speed, Service and Tender Loving Care” at all times.

Please e-mail us at customerservice@pacificinsurance.com.my or call our Customer Service hotline at 1800-88-1629 should you have any queries. Alternatively, you can call or email your Servicing Marketeer for your insurance needs.

You can also visit our website at www.pacificinsurance.com.my for the latest updates.

Please take care and stay safe.

Thank you for your kind understanding and cooperation.

Healthy Regards,

Gobi