

Message From
Gobi Athappan
Chief Executive Officer

**PACIFIC
INSURANCE**
A member of the Fairfax Group



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Monday, 8 February 2021

Dear Valued Business Partners,

We have been informed today that one of our staff based in HQ @ Q Sentral has tested positive for Covid-19 with no symptoms. The staff was last in Q Sentral on 27 January 2021.

As a safety measure, our Head Office @ Q Sentral will be disinfected / sanitized as per guidelines from the Ministry of Health and accordingly will be closed from 9 February 2021 till further notice.

We want to assure you that the health and well-being of all our staff, business partners and customers as well as public is our foremost priority. We continue to engage the relevant health authorities to ensure prevention of this pandemic. Our policies and procedures have been in place since the outbreak of the Covid-19 pandemic.

Please kindly rest assured that even though our Head Office will be closed for the time being, you will continue to receive our fullest support and service from our Q Sentral staff working remotely in-line with our philosophy of "Speed, Service, Tender Loving Care".

Please feel free to contact our Customer Service at 1800-88-1629. Alternatively, you can email us at customerservice@pacificinsurance.com.my.

As always, **THANK YOU** for your support of Pacific family.

Healthy Regards,



Gobi