

Tuesday, 11 May 2021



latest news

Dear Valued Customers, Policyholders and Business Partners,

We refer to our circular on 8 May 2021 where we informed you of the closure of our Klang branch office from 10 May 2021 till further notice.

The branch has been thoroughly disinfected and sanitized on 10 May 2021 as per guidelines from the Ministry of Health.

**However, for the safety of our employees, customers and business partners with the branch location in a Red Zone area, Klang branch will remain closed for 10 days until 20 May 2021.**

The branch staff will be working from home to provide you our fullest support and service in-line with our philosophy of “Speed, Service, Tender Loving Care”. Calls to the Klang branch office will be auto-routed to the mobile phones of the branch staff.

We want to assure you that the health and well-being of all our staff, business partners and customers as well as public is our foremost priority. Our policies and procedures have been in place since the outbreak of the COVID-19 pandemic.

Please feel free to contact our Customer Service at 1800-88-1629. Alternatively, you can email us at [customerservice@pacificinsurance.com.my](mailto:customerservice@pacificinsurance.com.my).

Amid these difficult times, please take the opportunity to spend more time with your loved ones and reset, recuperate, recharge and reenergize.

As always, THANK YOU for your support of Pacific family. We hope that you and your families are safe and healthy.

Healthy Regards,



*Gobi*