

Tuesday, 27 May 2021



Dear Valued Customers, Policyholders and Business Partners,

Please be informed that in compliance with the local city regulations during the Movement Control Order (MCO) 3.0, our Kuantan branch will be temporarily closed effective from 27 May 2021 until further notice.

Our branch staff will be working remotely to provide you our fullest support and service in-line with our philosophy of "Speed, Service, Tender Loving Care".

Calls to the Kuantan branch office will be auto-routed to the mobile phones of the branch staff.

You may also contact our Customer Service at 1800-88-1629 or email us at customerservice@pacificinsurance.com.my.

We want to assure you that the health and well-being of all our staff, business partners and customers as well as public is our foremost priority.

Our policies and procedures have been in place since the outbreak of the COVID-19 pandemic.

Thank you in advance for your support and understanding as we navigate these challenging times together.

Stay safe.

Healthy Regards,