

Message From
Gobi Athappan
Chief Executive Officer

**PACIFIC
INSURANCE**
A member of the Fairfax Group

Saturday, 8th May 2021



Dear Valued Business Partners,

We would like to inform that one of our staff based in our Klang Branch has been tested positive for Covid-19 today. The staff was last at the branch on 7th May 2021.

As a safety measure, the Klang Branch will be disinfected / sanitized as per guidelines from the Ministry of Health and accordingly will be closed from 10th until further notice.

We want to assure you that the health and well-being of all our staff, business partners and customers as well as public is our foremost priority. We continue to engage the relevant health authorities to ensure prevention of this pandemic. Our policies and procedures have been in place since the outbreak of the Covid-19 pandemic.

Please kindly rest assured that even though our Klang Branch will be closed for the time being, you will continue to receive our fullest support and service from Head Office @ Q Sentral staff in-line with our philosophy of "Speed, Service, Tender Loving Care". Please feel free to contact our Customer Service at 1-800-88-1629. Alternatively, you can email us at customerservice@pacificinsurance.com.my.

As always, THANK YOU for your support of Pacific family.

Regards,

Gobi