

Monday, 24 May 2021



Dear Valued Customers, Policyholders and Business Partners,

OPERATING HOURS DURING MOVEMENT CONTROL ORDER (MCO) FOR TPIB HEAD OFFICE & BRANCHES

In adherence to the Movement Control Order (MCO) 3.0 across Malaysia, the Company's operating hours effective 25 May 2021 are affected as follows:

- Monday Thursday 8.45am to 4.00pm*
- Friday 8.45am to 3.30pm*

*Except Public Holidays

Our Personnel can be reached as usual through their email and/or mobile phones.

If you need to visit our offices, kindly call or email us in advance so we may provide you with the necessary assistance.

Please feel free to contact our Customer Service at 1800-88-1629. You can also email us at <u>customerservice@pacificinsurance.com.my</u>.

As always, please rest assured of our "Speed, Service and Tender Loving Care" at all times.

Thank you in advance for your support and understanding as we navigate these challenging times together.

Stay safe.

Healthy Regards,