

Message From
Gobinath Athappan
Chief Executive Officer

Monday, 5 July 2021

latest news

Dear Valued Customers, Policyholders and Business Partners,

Please be informed that in compliance with the Standard Operating Procedures of the Majlis Keselamatan Negara's (MKN) announcement of Enhanced Movement Control Order (EMCO) for State of Selangor from 3 July 2021 to 13 July 2021, **our Petaling Jaya and Klang branches will be temporarily closed** effective from 5 July 2021 until further notice.

Our branch staff will be working remotely to provide you our fullest support and service in-line with our philosophy of **"Speed, Service, Tender Loving Care"**.

The branches and their contact details are listed below:

Branch	Contact Details
Petaling Jaya	03-7453 8222
Klang	03-3341 0115 / 03-3341 0080

All your calls will be auto-routed to the mobile phones of the branch staff.

Please feel free to contact our Customer Service at 1800-88-1629. Alternatively, you can email us at customerservice@pacificinsurance.com.my

We want to assure you that the health and well-being of all our staff, business partners and customers as well as public are our foremost priority.

Our policies and procedures have been in place since the outbreak of the COVID-19 pandemic.

Thank you in advance for your support and understanding as we navigate these challenging times together.

Stay safe.

Healthy Regards,

Gobi