

Message From
Gobinath Athappan
Chief Executive Officer



latest news

Tuesday, 6 July 2021

Dear Valued Customers, Policyholders and Business Partners,

We would like to inform one of our Head Office staff at Q Sentral has been tested positive for COVID-19 yesterday.

As a safety measure, our Head Office @ Q Sentral will be disinfected/sanitized today as per the guidelines from the Ministry of Health and accordingly, our Head Office will be closed from 6 July 2021 until further notice.

We want to assure you that the health and well-being of all our staff, business partners and customers as well as public are our foremost priority.

We continue to engage with the relevant health authorities to ensure prevention of this pandemic. Our policies and procedures have been in place since the outbreak of the COVID-19 pandemic.

Please kindly rest assured that even though our Head Office will be closed for the time being, you will continue to receive our fullest support and service from our Q Sentral staff working remotely in-line with our philosophy of **“Speed, Service, Tender Loving Care”** as well as from any of our branches nationwide.

Please feel free to contact our Customer Service at 1800-88-1629. Alternatively, you can email us at customerservice@pacificinsurance.com.my

As always, THANK YOU for your support of Pacific family.

Healthy Regards,



Gobi