

Monday, 3 August 2021

latest news

Dear Valued Customers, Policyholders and Business Partners,

Please be informed that in view of the rising COVID-19 cases in Johor Bahru and at the branch location, for the safety of our customers, **our Johor Bahru branch will be temporarily closed to agents and walk-in customers** effective from 3 August 2021 until further notice.

Our branch staff will still be working to provide you our fullest support and service in-line with our philosophy of “**Speed, Service, Tender Loving Care**”.

The branch and its contact details are listed below:

Branch	Contact Details
Johor Bahru	+607-3383365 / +607-3383404/ +607-3384438

For our intermediaries, please contact your servicing marketers for any assistance.

Please feel free to contact our Customer Service at 1800-88-1629. Alternatively, you can email us at [customerservice@pacificinsurance.com.my](mailto:customerservice@pacificinsurance.com.my)

We want to assure you that the health and well-being of all our staff, business partners and customers as well as public are our foremost priority.

Our policies and procedures have been in place since the outbreak of the COVID-19 pandemic.

Thank you in advance for your support and understanding as we navigate these challenging times together.

Stay safe.

Healthy Regards,

*Gobi*