

Message From
Gobinath Athappan
Chief Executive Officer

latest news

Thursday, 5 August 2021

Dear Valued Customers, Policyholders and Business Partners,

One of our staff at our Johor Bahru branch has tested positive for COVID-19 yesterday. She was last in the office on 30 July 2021.

As a safety measure, our Johor Bahru branch office will be disinfected/sanitized today as per the guidelines from the Ministry of Health and accordingly, the Johor Bahru branch will be closed from 5 August 2021 until further notice.

The rest of the branch staff force will be working remotely to provide you our fullest support and service in-line with our philosophy of “**Speed, Service, Tender Loving Care**”.

The branch and its contact details are listed below:

Branch	Contact Details
Johor Bahru	+607-3383365 / +607-3383404/ +607-3384438

Your calls will be auto-routed to the mobile phones of the branch staff.

Our thoughts are with our affected employee and her family, and it is our hope that they make a full recovery as quickly as possible.

Please feel free to contact our Customer Service at 1800-88-1629.

Alternatively, you can email us at customerservice@pacificinsurance.com.my

Thank you in advance for your support and understanding as we navigate these challenging times together.

Stay safe.

Healthy Regards,

Gobi