

Message From
Gobinath Athappan
Chief Executive Officer

latest news

Thursday, 9 September 2021

Dear Valued Customers, Policyholders and Business Partners,

We want to inform you that an employee from our Taiping branch is suspected to test positive for COVID-19 and **effective immediately, our Taiping branch office is closed from 9 September 2021 until 10 September 2021.**

We are currently waiting for the employee's PCR results for further confirmation.

Please be assured that the health and well being of all our staff, business partners and customers as well as public are our foremost priority.

The rest of the branch staff force will be working remotely to provide you our fullest support and service in-line with our philosophy of "**Speed, Service, Tender Loving Care**".

The branch and its contact details are listed below:

Branch	Contact Details
Taiping	+05-806 3388

Your calls will be auto-routed to the mobile phones of the branch staff.

Should you have questions about this, or anything related to this ongoing situation, please feel free to contact our Customer Service at 1800-88-1629.

Alternatively, you can email us at customerservice@pacificinsurance.com.my

Thank you in advance for your support and understanding as we navigate these challenging times together.

Stay safe.

Healthy Regards,

Gobi