

Message From  
Gobinath Athappan  
Chief Executive Officer



latest news

Wednesday, 13 October 2021

Dear Valued Customers, Policyholders and Business Partners,

We want to inform you that an employee from our Kuching branch has tested positive for COVID-19 today. The staff was last in office yesterday. As such, **our Kuching branch office is closed from 13 October 2021 until 15 October 2021.**

The branch office will be thoroughly disinfected and sanitized today as per guidelines from the Ministry of Health. Staff who entered the office yesterday have been instructed to get themselves checked out at once.

We wish our staff and her family a smooth recovery.

Please be assured that the health and well being of all our staff, business partners and customers as well as public are our foremost priority.

The rest of the branch staff force will be working remotely to provide you our fullest support and service in-line with our philosophy of “**Speed, Service, Tender Loving Care**”.

If you need any assistance, feel free to call the branch landline at +6082-552421. You may also contact our Kuching Branch Manager, Judy Lau, at +6012-8889699.

Should you have questions about this, or anything related to the ongoing situation, you can reach out to our Customer Service at 1800-88-1629.

Alternatively, you can email us at [customerservice@pacificinsurance.com.my](mailto:customerservice@pacificinsurance.com.my)

Thank you in advance for your support and understanding as we navigate these challenging times together.

Stay safe.

Healthy Regards,



*Gobi*