

Message From
Gobinath Athappan
Chief Executive Officer

latest news

Monday, 29 November 2021

Dear Valued Customers, Policyholders and Business Partners,

We want to inform you that several staff from our Ipoh branch have tested positive for COVID-19 in the past week and as such, **our Ipoh branch office will be closed until further notice.**

The branch office has been thoroughly disinfected and sanitized as per guidelines from the Ministry of Health. Staff who have entered the office last week have been instructed to get themselves checked out at once.

We wish our staff and their families a smooth recovery.

Please be assured that the health and well being of all our staff, business partners and customers as well as public are our foremost priority.

The rest of the branch staff force will be working remotely to provide you our fullest support and service in-line with our philosophy of “**Speed, Service, Tender Loving Care**”.

If you need any assistance, feel free to call the branch landline at +05-241 9933. You may also contact our Ipoh Branch Manager, Choy Ling, at +6012-5285383

Should you have questions about this, or anything related to the ongoing situation, you can reach out to our Customer Service at 1800-88-1629.

Alternatively, you can email us at customerservice@pacificinsurance.com.my

Thank you in advance for your support and understanding as we navigate these challenging times together.

Stay safe.

Healthy Regards,

Gobi