latest news

Thursday, 25 November 2021

Dear Valued Customers, Policyholders and Business Partners,

We want to inform you that an employee from our Ipoh branch has tested positive for COVID-19 today. The staff was last in office on 23 November 2021. As such, **our Ipoh branch office will be closed from 25 November 2021 until 29 November 2021.**

The branch office will be thoroughly disinfected and sanitized today as per guidelines from the Ministry of Health. Staff who have entered the office this week have been instructed to get themselves checked out at once.

We wish our staff and his family a smooth recovery.

Please be assured that the health and well being of all our staff, business partners and customers as well as public are our foremost priority.

The rest of the branch staff force will be working remotely to provide you our fullest support and service in-line with our philosophy of "**Speed, Service, Tender Loving Care**".

If you need any assistance, feel free to call the branch landline at +05-241 9933. You may also contact our Ipoh Branch Manager, Choy Ling, at +6012-5285383

Should you have questions about this, or anything related to the ongoing situation, you can reach out to our Customer Service at 1800-88-1629.

Alternatively, you can email us at customerservice@pacificinsurance.com.my

Thank you in advance for your support and understanding as we navigate these challenging times together.

Stay safe.

Healthy Regards,

Gobi