



# NOTICE

Date: 19 November 2021

Dear Valued Customers,

## **Disaster Recovery Plan and Business Continuity Plan**

Please be informed that our company is currently conducting the Disaster Recovery Planning and Business Continuity Planning Tests.

These test is part of the obligation for financial institutions like us under Bank Negara Malaysia's policy to be prepared to face any operational disruption during a disaster, and to ensure minimum service disruption to you.

If you require any assistance during this period, please contact any of our Branches or Marketing Officers, or your Insurance Agent.

We apologize for any inconvenience in our service to you during this testing period..

Sincerely,  
Management of  
The Pacific Insurance Berhad



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Tuan/ Puan Yang Dihormati,

## **Pelan Pemulihan Bencana dan Pelan Kesambungan Perniagaan/ (Business Contunity Planning / Disaster Recovery Planning Testing)**

Dimaklumkan syarikat kami sedang menjalankan akitiviti ujian Pelan Pemulihan Bencana dan Pelan Kesambungan Perniagaan.

Ujian ini adalah sebahagian dari keperluanan di bawah polisi Bank Negara Malaysia untuk kami bersedia menghadapi sebarang gangguan operasi semasa bencana dan juga menjamin sebarang gangguan perkhidmatan kepada tuan/puan dapat dikurangkan.

Sekiranya anda memerlukan sebarang bantuan dalam masa tempoh ini, sila hubungi mana-mana Cawangan kami atau Pegawai Pemasaran, atau Ejen Insurans anda.

Kami memohon maaf ke atas sebarang kesulitan dalam perkhidmatan kami kepada anda dalam tempoh masa ujian ini.

Yang benar,

Pengurusan -  
The Pacific Insurance Berhad