

Message From
Gobinath Athappan
Chief Executive Officer

Monday, 28 February 2022

latest news

Dear Valued Customers, Policyholders and Business Partners,

We wish to inform you that **our Melaka branch office will be closed today for purpose of branch disinfection and sanitization** as a staff has tested positive for COVID-19 and was last in office on 25 February 2022.

The office will be reopened on 1 March 2022.

The rest of our branch staff force will be working remotely to provide you our fullest support and service in-line with our philosophy of **“Speed, Service, Tender Loving Care”**.

We wish our staff and their families a smooth recovery.

Please be assured that the health and well being of all our staff, business partners and customers as well as public are our foremost priority.

If you need any assistance, feel free to call the below. Your calls will be diverted to the mobile phones of the staff:

Branch	Contact Number
Melaka	06-288 8721

You may also contact our Interim Branch Manager, Justin Chai at +6016-7216020 for any urgent matters.

Should you have questions about this, or anything related to the ongoing situation, you can reach out to our Customer Service at 1800-88-1629.

Alternatively, you can email us at customerservice@pacificinsurance.com.my

Thank you in advance for your support and understanding as we navigate these challenging times together.

Stay safe.

Healthy Regards,

Gobi