

Message From  
Gobinath Athappan  
Chief Executive Officer

Monday, 14 February 2022

latest news

Dear Valued Customers, Policyholders and Business Partners,

We wish to inform you that **our Petaling Jaya and Klang branch offices will be closed from today until 18 February 2022** as some of our staff have tested positive for COVID-19. The offices will be reopened on 21 February 2022, depending on the situation.

The offices have been thoroughly disinfected and sanitized as per guidelines from the Ministry of Health.

Our branch staff force will be working remotely to provide you our fullest support and service in-line with our philosophy of “**Speed, Service, Tender Loving Care**”.

We wish our staff and their families a smooth recovery.

Please be assured that the health and well being of all our staff, business partners and customers as well as public are our foremost priority.

If you need any assistance, feel free to call the below. Your calls will be diverted to the mobile phones of the staff:

Branch	Contact Number
Petaling Jaya	03-7453 8222
Klang	03-3341 0115

You may also contact our PJ & Klang Branch Manager, Ravi Raj at +6016-2118004 for any urgent matters.

Should you have questions about this, or anything related to the ongoing situation, you can reach out to our Customer Service at 1800-88-1629.

Alternatively, you can email us at [customerservice@pacificinsurance.com.my](mailto:customerservice@pacificinsurance.com.my)

Thank you in advance for your support and understanding as we navigate these challenging times together.

Stay safe.

Healthy Regards,

*Gobi*