

Thursday, 24 February 2022



Dear Valued Customers, Policyholders and Business Partners,

We wish to inform you that **our Seremban branch office will be closed from today until 25 February 2022** as some of our staff have tested positive for COVID-19.

The office has been thoroughly disinfected and sanitized as per guidelines from the Ministry of Health and will be reopened on 28 February 2022.

Our branch staff force will be working remotely to provide you our fullest support and service in-line with our philosophy of "**Speed, Service, Tender Loving Care**".

We wish our staff and their families a smooth recovery.

Please be assured that the health and well being of all our staff, business partners and customers as well as public are our foremost priority.

If you need any assistance, feel free to call the below. Your calls will be diverted to the mobile phones of the staff:

Branch	Contact Number
Seremban	06-7675066

You may also contact our Seremban Manager, Sek Yeong Kang at +6012-2117619 for any urgent matters.

Should you have questions about this, or anything related to the ongoing situation, you can reach out to our Customer Service at 1800-88-1629.

Alternatively, you can email us at customerservice@pacificinsurance.com.my

Thank you in advance for your support and understanding as we navigate these challenging times together.

Stay safe.

Healthy Regards,