



## IMPORTANT ANNOUNCEMENT

17 May 2023

Dear Clients and Business Partners,

We have an important update to share regarding our HQ @ Q Sentral. Currently, like most buildings in KL Sentral, we are experiencing a disruption in our electricity supply.

Notwithstanding the above, we want to assure you that we are committed to maintaining our regular business operations without any interruption. Our dedicated teams are actively working on resolving the issue and restoring normal functioning as swiftly as possible.

During this period, if you have any inquiries or require assistance, we kindly request that you reach out to your respective branches or contact the designated marketing personnel or call our customer service line at 1800-88-1629. They are fully equipped to provide you with the necessary support and address any concerns promptly.

We sincerely apologize for any inconvenience caused, and deeply appreciate your kind understanding and cooperation during this time.

Please rest assured that we will keep you informed of developments.

Thank you for your support.

Always at your service,  
The Pacific Insurance Berhad family