

WHAT TO DO DURING A CAR BREAKDOWN?

**Car breakdowns can occur anytime.
Be calm and follow the necessary tips and steps during the situation.**



MAKE SURE YOU AND YOUR VEHICLE ARE VISIBLE TO OTHER DRIVERS

- Turn on your car's hazard lights.
- Keep your car far away from moving traffic.
- Prop up your car hood and place a reflective signage board behind your car.



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CONTACT PACIFIC ROADSIDE ASSIST FOR SUPPORT

Contact Pacific Roadside Assist for towing assistance or minor roadside repairs by:

- Calling [1800-88-4488](tel:1800-88-4488) or [03-9212 7860](tel:03-9212 7860); or
- Scanning the QR code on the Pacific road tax sticker to access the Weblink Portal.



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PATIENTLY WAIT FOR ASSISTANCE AT A SAFE PLACE

For towing assistance - After you called the helpline or fill up the Weblink Portal for support, you will receive the tow truck's current location tracking link via SMS/ WhatsApp. The location tracking will end when your car arrived at the workshop.