

Date: 10 February 2026

Dear Valued Customers, Business Partners, and Associates,

NOTICE OF OFFICE CLOSURE AND RE-OPENING DATES & TIME FOR CHINESE NEW YEAR (CNY) 2026

As the Chinese New Year (CNY) holiday season approaches, we wish to notify our valued customers, business partners, and associates that our offices nationwide will be closed on **Thursday, 19 February 2026** and **Friday, 20 February 2026**, and will re-open at **9.00am on Monday, 23 February 2026**.

Should you have any urgent matters requiring attention during the closure period stipulated above, please contact our authorized intermediaries and/or representatives.

To those who will be celebrating Chinese New Year, the Pacific Family wishes you a joyous and blessed celebration ahead.

Thank you for your continuous support.

Speed. Service. Tender Loving Care.

At your service,
The Pacific Insurance Berhad
Co. Reg: 198201011878