




**The Pacific Insurance Berhad**  
Co. Registration No: 198201011878 (91603-K)

***BOARD OF DIRECTORS' CHARTER***  
**[Version 3.0]**

 A member of the Fairfax Group	<i>Board of Directors' Charter</i>	Ref. No.: SD/BC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department


## DOCUMENT VERSION CONTROL

Date	Version	Description of Key Changes	Author	Approved by: Date Approved:
Nov. 2018	1.0	New establishment of Board Charter	Secretariat Department	Board on 8 November 2018
May 2019	2.0	<ul style="list-style-type: none"> <li>• Improvement on document format (header, footer, reference numbering)</li> <li>• Para 6.4</li> </ul>	Secretariat Department	Board on 24 May 2019
May 2026	3.0	<ul style="list-style-type: none"> <li>• Adoption of new template</li> <li>• Inclusion of <i>Policy review</i> clause</li> <li>• Revision of <i>Attendance at Board Meeting</i> clause</li> <li>• Revision of <i>Review of Board Charter Clause</i>.</li> </ul>	Secretariat Department	Board on 14 May 2026

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## Table of Contents

1.0 INTRODUCTION .....	4
2.0 PURPOSE .....	4
3.0 BOARD OF DIRECTORS ("BOARD").....	4
3.1 Role and Responsibilities.....	4
3.2 Size and Composition.....	5
4.0 BOARD COMMITTEES.....	7
5.0 BOARD APPOINTMENTS / RE-APPOINTMENT AND RESIGNATIONS .....	8
6.0 BOARD MEETINGS.....	10
6.1 Proceedings .....	10
6.2 Notice of Meeting.....	10
6.3 Quorum for Board Meeting .....	10
6.4 Frequency of Meeting .....	10
6.5 Attendance at Board Meeting .....	10
6.6 Board Agenda & Minutes of Meeting.....	10
6.7 Conflict of Interest .....	11
6.8 Issues Deliberated at Board Committees .....	11
6.9 Circular Resolutions .....	11
7.0 BOARD EVALUATION AND DEVELOPMENT .....	11
8.0 FIT AND PROPER REQUIREMENTS .....	12
9.0 BOARD PROFESSIONALISM .....	12
9.1 Code of Ethics.....	12
9.2 Declaration of Interests.....	14
10.0 COMPANY SECRETARY .....	14
11.0 SUCCESSION PLANNING.....	16
12.0 SENIOR MANAGEMENT .....	16
12.1 Key Responsibilities .....	16
12.2 Senior Management Appointments and Removals.....	17
13.0 REVIEW OF BOARD CHARTER.....	18

 <p><b>PACIFIC INSURANCE</b> A member of the Fairfax Group</p>	<i>Board of Directors' Charter</i>	Ref. No.: SD/BC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

## 1.0 INTRODUCTION

- 1.1 The Board of Directors' Charter ("Board Charter") sets out the mandate, the respective roles, responsibilities and authorities of the Board of Directors (both individually and collectively) and board committees as well as the management of The Pacific Insurance Berhad ("the Company" or "TPIB") ensuring that the highest standards of corporate governance and transparency are practiced throughout the Company with the ultimate objective of protecting and enhancing shareholders' value as well as the interest of all stakeholders.
- 1.2 The Board Charter will be reviewed periodically by the Board of Directors and made available on the Company's website.

## 2.0 PURPOSE

The objectives of this Board Charter are to ensure that all members of the Board of Directors acting on behalf of the Company are aware of their duties and responsibilities as Board members and the various legislations and regulations affecting their conduct and that the principles and practices of good corporate governance are applied in all their dealings in respect, and on behalf of, the Company.


## 3.0 BOARD OF DIRECTORS ("BOARD")

### 3.1 Role and Responsibilities

The Board has the overall responsibility for promoting the sustainable growth and financial soundness of the Company as well as the proper stewardship and oversight of the management of the Company's business and affairs. The primary role of the Board is to provide effective governance by setting and communicating the strategic direction of the Company, establishing and monitoring the achievement of goals set for the Management, ensuring compliance with applicable laws as well as the maximisation of shareholders' value and safeguarding the interests of stakeholders.

The major responsibilities of the Board include:

- 3.1.1 Review and approve strategies, risk appetite, business plans and significant policies which would have a material impact on the Company's risk profile, and to monitor Management's performance in implementing them.

 A member of the Fairfax Group	<i>Board of Directors' Charter</i>	Ref. No.: SD/BC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

- 3.1.2 Set corporate values and clear lines of responsibility and accountability that are communicated throughout the Company.
- 3.1.3 Ensure competent management by overseeing the selection, performance, remuneration and succession plans of the Chief Executive Officer (“CEO”), control function heads and other key senior officers, such that the Board is satisfied with the collective competence of senior management to effectively lead the operations of the Company.
- 3.1.4 Oversee the implementation of the Company’s governance framework and internal control framework and periodically review whether these remain appropriate in light of material changes to the size, nature and complexity of the Company’s operations.
- 3.1.5 Promote, together with Senior Management, a sound corporate culture within the Company which reinforces ethical, prudent and professional behaviours.
- 3.1.6 Promote sustainability through appropriate environmental, social and governance considerations in the Company’s business strategies.
- 3.1.7 Oversee and approve the recovery and resolution as well as business continuity plans for the Company to restore its financial strength and maintain or preserve critical operations and critical services when it comes under stress.
- 3.1.8 Promote timely and effective communication between the Company and BNM on matters affecting or that may affect the safety and soundness of the Company.

## 3.2 Size and Composition


The Board and Board Committees shall consist of qualified individuals with diverse experiences, knowledge, technical and management expertise, professionalism and integrity. The size and composition of the Board and its Board Committees is such that it promotes effective deliberation, encourages the active participation of all Directors and allows the work of the various Board Committees to be discharged without giving rise to an over-extension of Directors that are required to serve on multiple board committees.

- 3.2.1 The size and composition of the Board shall be appropriate and well balanced to cater for the interest of the majority and minority shareholders as well as the business of the Company. Membership of the Board should be drawn up from various fields as may be determined by the Board from time to time with a balance of skills and experiences appropriate to the business of the Company.
- 3.2.2 The number of members of the Board and Board Committees shall be determined from time to time by the Board, in accordance with the Company's Constitution, applicable laws and Bank Negara Malaysia's ("BNM") guidelines on corporate governance.
- 3.2.3 In determining the number of Directors on the Board, the Board should inter-alia, take into consideration the following:
- (a) the evolving circumstances and needs of the Company in terms of its size, scope or geography;
  - (b) the need to achieve an appropriate balance of Executive and Non-Independent Non-Executive Directors and Independent Directors. A Board with a balanced composition will ensure that no individual or small group of individuals dominates decision-making;
  - (c) the need to ensure that the requisite/industry specific skills are represented on the Board;
  - (d) the establishment of Board Committees becomes impracticable with very small Board; and
  - (e) quorum requirements for Board Meetings.
- 3.2.4 There shall not be more than one (1) Executive Director on the Board unless otherwise approved by BNM in writing. Majority of the Board must be Independent Directors at all times.
- 3.2.5 The Chairman of the Board shall not be an Executive and must not have served as a CEO of the Company in the past five (5) years.
- 3.2.6 A Director may serve as an independent director of the Board for a period not exceeding nine (9) years (excluding the year of appointment) except under exceptional circumstances as approved by BNM or as part of transitional arrangements towards full implementation of the succession plans of the Company.

- 3.2.7 Each Director shall disclose to the Company (by notice to the Company Secretary or by declaration at a Board meeting for recording in the minutes) any circumstances which may be relevant to the independence criteria.
- 3.2.8 The independence of the Directors is to be assessed by the Board Nomination Committee and the Board in accordance with the requirements of BNM.
- 3.2.9 The positions of Chairman and CEO should be held by different individuals to ensure a balance of responsibilities, authority and accountability for an effective Board.
- 3.2.10 On annual basis, the Board via the Board Nomination Committee shall review the composition of the Board in terms of the appropriate size and mix of skills, balance between Executive, Non-Executive and Independent Directors as well as diversity including gender diversity and other core competencies required to ensure the composition mix is appropriate and relevant to the business of the Company.

#### **4.0 BOARD COMMITTEES**


- 4.1 The Board may delegate matters to committees of the Board to oversee critical or major functional area and address matters which require detailed review or in-depth consideration.
- 4.2 The Board is required to establish the following Board Committees:
- (a) Board Nomination Committee;
  - (b) Board Remuneration Committee;
  - (c) Board Risk Management Committee; and
  - (d) Board Audit Committee.
- 4.3 Each Board Committee shall:
- (a) have at least three (3) directors;
  - (b) have a majority of independent directors;
  - (c) be chaired by an independent director; and
  - (d) comprise Directors who have the skills, knowledge and experience relevant to the responsibilities of the Board Committee.

 A member of the Fairfax Group	<i>Board of Directors' Charter</i>	Ref. No.: SD/BC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

- 4.4 The Board may from time to time, establish ad hoc committees to examine specific issues on behalf of the Board.
- 4.5 The Chairman of the Board shall not chair any of the Board Committees.
- 4.6 With the exception of Board Nomination Committee, Board Committees shall not have any Executive Director in its membership.
- 4.7 Each Board Committee shall assume its specific responsibilities and terms of reference which shall have been approved by the Board. The terms of reference of each of the Board Committees are set out in the Appendixes 1 – 4 of this Board Charter.
- 4.8 The Board remains fully accountable for any authority delegated to the Board Committees. The existence of Board Committees does not diminish the Board's ultimate responsibility over the functions and duties of these Board Committees.

## **5.0 BOARD APPOINTMENTS / RE-APPOINTMENT AND RESIGNATIONS**

- 5.1 All Directors shall fulfil the minimum requirements set out in paragraphs 5.2 to 5.5 at the point of time of their respective appointments and on a continuous basis.
- 5.2 A Director shall not be disqualified under Section 59(1) of the Financial Services Act 2013 ("FSA") and must have been assessed by the Board Nomination Committee to have complied with the fit and proper requirements.
- 5.3 A Director shall not have competing time commitments that impair his ability to discharge his duties effectively.
- 5.4 A Director shall not be an active politician which refers to an individual who is a member of any national or state legislative body, or who is an officer bearer of, or holds any similar office or position in a political party.
- 5.5 Where a firm has been appointed as the external auditor of the Company, any of its officers directly involved in the engagement and any partner of the firm shall not serve or be appointed as a director of the Company until at least two (2) years after:
- (a) he ceases to be an officer or partner of that firm; or
  - (b) the firm last served as an auditor of the Company.

 <p><b>PACIFIC INSURANCE</b> A member of the Fairfax Group</p>	<p><i>Board of Directors' Charter</i></p>	Ref. No.: SD/BC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

- 5.6 The Board shall establish and regularly review succession plans for the Board to promote Board renewal and address any vacancies.
- 5.7 Each Director shall be assessed against the minimum requirements set out in paragraph 5.2 to 5.5 at least annually, and as and when the Board becomes aware of information that may materially compromise the Director's fitness and propriety, or any circumstances that suggests that the Director is ineffective, errant or otherwise unsuited to carry out his responsibilities. A Director shall immediately disclose to the Board any circumstances that may affect his ability to meet the minimum requirements.
- 5.8 Each Director shall acknowledge the terms of his appointment, which must include:
- (a) the roles and responsibilities of the Director, including those arising from his membership in any Board Committee;
  - (b) the tenure of the appointment; and
  - (c) provisions for the Director's removal in the event that he no longer meets the minimum requirements set out in paragraphs 5.2 to 5.5, or has been assessed to be ineffective, errant or otherwise unsuited to carry out his responsibilities.
- 5.9 For appointment of a Director or CEO, the application must be submitted to BNM at least three (3) months before it expects the individual to assume his proposed responsibilities, in the case of re-appointment, applications must be submitted three (3) months prior to the expiry of the individual's existing term.
- 5.10 The written approval of BNM must be obtained before:
- (a) the Company removes an Independent Director; or
  - (b) an Independent Director resigns from his position.
- 5.11 Unless the written approval of BNM has been obtained, a Director / CEO whose tenure has expired and is being proposed for re-appointment shall immediately cease to hold office and act in such capacity, including by participating in Board meetings of holding himself out as a Director / CEO.

## **6.0 BOARD MEETINGS**

### **6.1 Proceedings**

The Directors may meet together for the despatch of business, adjourn and otherwise regulate their meetings as they think fit. A Director may at any time and the Secretary shall on his requisition summon a meeting of the Directors.

### **6.2 Notice of Meeting**

Unless otherwise determined by the Directors from time to time, seven (7) days' notice of all Directors' meeting shall be given to all Directors. Any Director may waive notice of any meeting either prospectively or retrospectively.

### **6.3 Quorum for Board Meeting**

Under the Company's Constitution, the quorum shall comprise a majority of the number of Directors, of which one (1) must be an Independent Director.

### **6.4 Frequency of Meeting**


The Board shall meet regularly at least four (4) times a year to discuss business strategy, financial performance, potential strategic acquisitions or alliances, matters pertaining to compliance and governance as well as reports on matters deliberated by the respective Board Committees.

### **6.5 Attendance at Board Meeting**

- (i) Individual Directors shall attend at least 75% of the Board Meetings held in each calendar year as prescribed by Bank Negara Malaysia.
- (ii) The Directors may, at its discretion, invite Management, employees, auditors, consultants, advisors or any other individuals to attend its meetings. Such attendance shall be by exception and strictly by invitation of the Board with the rationale for each invitation duly recorded in the minutes of the Board meeting. Invitees shall only be permitted to attend and speak at the meeting but shall not have any voting rights.

### **6.6 Board Agenda & Minutes of Meeting**

The Board Meetings shall be conducted in accordance with a structured agenda approved by the Chairman. All Directors are given sufficient time to review the meeting papers prior to Board Meetings. The agenda together with the minutes

 A member of the Fairfax Group	<i>Board of Directors' Charter</i>	Ref. No.: SD/BC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

of the Board Meeting shall be circulated to the Board prior to each Board Meeting to accord sufficient time for the Directors to review and consider issues to be discussed at the Board Meetings. Urgent matters may be tabled for the Board's deliberation under a supplemental agenda.

**6.7 Conflict of Interest**

A Director who has a direct or deemed interest in a subject matter presented at the Board Meeting shall abstain from deliberation and voting on the said subject. The Companies Act 2016 and the Fairfax Financial Holdings Limited Code of Business Conduct and Ethics specified circumstances which constitute or may give rise to conflicts of interest. General notice given by a Director is tabled at the Board meetings and the declarations made are recorded in the minutes of the Board Meeting, in line with the Companies Act 2016. The Company Secretary shall keep the records on each director's conflict of interest.

**6.8 Issues Deliberated at Board Committees**


The Board should be informed of the decision and significant issues deliberated by the Board Committees via the reporting of the Chairman of the respective Board Committees and the minutes of the Board Committees tabled at the Board Meeting.

**6.9 Circular Resolutions**

Board resolutions passed by way of circular resolution should be practiced sparingly. Circular resolution should not be used to approve complex matters which require rigorous discussion and consideration of the Board. Circular resolutions passed by the Board shall be tabled at the next Board Meeting for the information of the Board.

**7.0 BOARD EVALUATION AND DEVELOPMENT**

7.1 The Board shall carry out annual board evaluations to objectively assess the performance and effectiveness of the Board, Board Committees and individual Directors. The Board shall dedicate sufficient resources towards the on-going development of the Directors. This should include dedicating an adequate budget, having in place development plans for Directors and regularly updating such plans to ensure that each Director possesses the knowledge and skills necessary to fulfil his responsibilities.

 <p><b>PACIFIC INSURANCE</b> A member of the Fairfax Group</p>	<p><i>Board of Directors' Charter</i></p>	Ref. No.: SD/BC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

7.2 Newly appointed Director is required to attend the high level Financial Institutions Directors' Education ("FIDE") Programme developed by BNM and Perbadanan Insurans Deposit Malaysia in collaboration with the International Centre for Leadership in Finance within one year from his appointment.

7.3 On an on-going basis, all guidelines and circulars (excluding administrative circulars) issued by BNM should be circulated to the Board within one month from the date of issuance of the guideline or circular.

## **8.0 FIT AND PROPER REQUIREMENTS**

8.1 All Directors must fulfil the criteria of "a fit and proper person" for their appointment as Directors as prescribed under the Financial Services Act 2013 ("FSA 2013") and the BNM's Guidelines on Fit and Proper for Key Responsible Persons.

8.2 Any person to be appointed as Directors must satisfy the following fit and proper criteria:

- (i) Probity, personal integrity and reputation - Person must have the personal qualities such as honesty, integrity, diligence and independence of mind and fairness.
- (ii) Competence and capability - Person must possess the relevant knowledge, experience, ability to understand the technical requirement of the business, the inherent risks and the management process required to perform his/her role as a key responsible person in the relevant capacity effectively.
- (iii) Financial integrity - Person must manage his own financial affairs properly and prudently.


8.3 All Directors are required to make an annual declaration that they fulfilled the minimum criteria of "a fit and proper person" as prescribed in Section 59 (1), (2) and (3) of the FSA 2013.

## **9.0 BOARD PROFESSIONALISM**

### **9.1 Code of Ethics**

The Directors' Code of Ethics aims to enhance the standard of corporate governance and corporate behaviour based on principles in relation to sincerity, integrity, responsibility and corporate social responsibility. The Directors' Code of Ethics are as follows:

- (i) Should have a clear understanding of the aims and purpose, capabilities and capacity of the Company;
- (ii) Should devote time and effort to attend Meetings and to know what is required of the Board and each of its Directors, and to discharge those functions;
- (iii) Should ensure at all times that the Company is properly managed and effectively controlled;
- (iv) Should stay abreast of the affairs of the Company and be kept informed of the Company's compliance with the relevant legislation and contractual requirements;
- (v) Should insist on being kept informed on all matters of importance to the Company in order to be effective in corporate management;
- (vi) Should limit his directorship of companies to a number in which he can best devote his time and effectiveness; each Director is his own judge of his abilities and how best to manage his time effectively in the Company in which he holds directorship;
- (vii) Should have access to the advice and services of the Company Secretary, who is responsible to the Board to ensure proper procedures, rules and regulations are complied with;
- (viii) Should at all times exercise his powers for the purposes they were conferred, for the benefit and prosperity of the Company;
- (ix) Should disclose immediately all contractual interests whether directly or indirectly with the Company;
- (x) Should neither divert to his own advantage any business opportunity that the Company is pursuing, nor may he use confidential information obtained by reason of his office for his own advantage or that of others;
- (xi) Should at all times act with utmost good faith towards the Company in any transaction and to act honestly and responsibly in the exercise of his powers in discharging his duties;
- (xii) Should be willing to exercise independent judgment and, if necessary, openly oppose if the vital interest of the Company is at stake;
- (xiii) Relationship with shareholders, employees, creditors and customers:
  - Should be conscious of the interest of shareholders, employees, creditors and customers of the Company;
  - Should at all times promote professionalism and improve the

 A member of the Fairfax Group	<i>Board of Directors' Charter</i>	Ref. No.: SD/BC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

competency of management and employees; and

- Should ensure adequate safety measures and provide proper protection to workers and employees at the workplace.

(xiv) Social Responsibilities and the Environment:

- Should adopt an objective and positive attitude and give the utmost cooperation for the common good when dealing with government authorities or regulatory bodies;
- Should ensure the effective use of natural resources, and improve quality of life by promoting corporate social responsibilities; and
- Should ensure that the activities and the operations of the Company do not harm the interest and well-being of society at large.

## 9.2 Declaration of Interests


Subject to the requirements of any Acts, rules or regulations that are in force from time to time and in addition to such mandatory requirements, Directors are required to make a declaration at the Board meeting in the event that they have interests in the proposals or subject matters being considered by the Board, including where such interest arises through close family members, in line with various statutory requirements on the disclosure of Directors' interests. A Director who has direct or deemed interest in a proposal or subject matter presented at the Board / Board Committees Meeting shall abstain from deliberation and voting on the said proposal or subject matter.

In ensuring that the decision-making process is transparent and to the best interest of the Company, all Directors and staff including the Chief Executive Officer are required to declare their interests in other entities on an annual basis. In addition, they are also required to disclose to the Company, any circumstances that may give rise to a conflict-of-interest situation during the course of carrying out their duties.

## 10.0 COMPANY SECRETARY


10.1 The Board should appoint a suitably qualified and competent Company Secretary who can support the Board in carrying out its roles and responsibilities.

10.2 The Company Secretary should not be disqualified under Section 238 of the Companies Act, 2016.

 A member of the Fairfax Group	<i>Board of Directors' Charter</i>	Ref. No.: SD/BC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

10.3 The Company Secretary should undertake, inter-alia, the following functions:

- (i) Responsible for advising the Directors of their duties and responsibilities and obligations to disclose their interest in securities, prohibition on dealing of securities during the closed period, restriction on disclosure of price sensitive information, disclosure of any conflict of interest and related party transaction as well as disclosure of necessary information as required under the relevant legislations;
- (ii) Preparing the agenda with the Chairman and Chief Executive Officer and notifying all Directors of Board Meetings;
- (iii) Attends all Board and Board Committee Meetings and ensures that all Meetings are properly convened and proceedings of the Board and Board Committee Meetings and decisions thereof are properly recorded,
- (iv) Communicating decisions of the Board and Board Committees to the relevant management for necessary action, follow-up on proposals or matters tabled at the Board or Board Committee Meetings;
- (v) Providing full access and services to the Board;
- (vi) Assisting the Board with interpreting legal and regulatory acts related to the Code and other related regulations and developments;
- (vii) Advising the Board on its obligatory requirements to disclose material information to the shareholders and financial markets on a timely basis;
- (viii) Handling Company share transactions and other duties as prescribed under the relevant legislations;
- (ix) Notifying the Chairman of any possible violations of legal and regulatory acts;
- (x) Ensuring the appointment of new Directors, re-appointment and resignation of Directors are in accordance with the relevant legislations;
- (xi) Ensuring execution of assessment for Directors and the Board / Board Committees;
- (xii) Briefing new Directors on organisational structure of the Company and procedures that regulate the operations of the Board;
- (xiii) Ensuring availability of information required by new Directors for the proper discharge of their duties;
- (xiv) Assisting the Board and Chairman on the implementation of the Code;

 <p><b>PACIFIC INSURANCE</b> A member of the Fairfax Group</p>	<i>Board of Directors' Charter</i>	Ref. No.: SD/BC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

- (xv) Monitoring compliance with the principles and recommendations of the Code and informing the Board of any breaches; and
- (xvi) Ensuring high standard of governance by keeping abreast of the latest enhancement in corporate governance and changes in the legal and regulatory framework.

10.4 The appointment and removal of the Company Secretary must be approved by the Board.

## **11.0 SUCCESSION PLANNING**

11.1 The Board is responsible to ensure that candidates appointed to Senior Management positions are of sufficient calibre. The Board should be satisfied that there are programmes in place to provide for the orderly succession of Senior Management.

11.2 The Board Nomination Committee is assigned with the responsibility to oversee the succession planning for the Senior Management.

11.3 The Board Nomination Committee through its annual review of the composition of the Board in terms of the appropriate size and mix of skills, the balance between Executive, Non-Executive and Independent Directors, as well as diversity including gender diversity and other core competencies required by the Company, recommends the Board succession planning for the Board's consideration.

11.4 The Board leverages on the Directors' network, shareholders' recommendation and industry database to source for potential candidates for appointment to the Board.

## **12.0 SENIOR MANAGEMENT**

### **12.1 Key Responsibilities**


The CEO, in leading senior management, bears primary responsibility over the day-to-day management of the Company. The responsibilities of senior management include:

- (a) implementing the business and risk strategies, remuneration and other policies in accordance with the direction given by the Board;

- (b) establishing a management structure that promotes accountability and transparency throughout the Company's operations, and preserves the effectiveness and independence of control functions;
- (c) promoting, together with the Board, a sound corporate culture within the Company which reinforces ethical, prudent and professional behaviour;
- (d) addressing actual or suspected breaches of regulatory requirements or internal policies in a timely and appropriate manner; and
- (e) regularly updating the Board with the material information, the Board needs to carry out its oversight responsibilities, particularly on matters relating to:
  - (i) the performance, financial condition and operating environment of the financial institution;
  - (ii) internal control failures, including breaches of risk limits; and
  - (iii) legal and regulatory obligations, including supervisory concerns and the remedial actions taken to address them.

## **12.2 Senior Management Appointments and Removals**

- 12.2.1 A member of senior management must fulfil the minimum requirements set out in paragraphs 12.2.2 to 12.2.4 at the time of his appointment and on a continuing basis.
- 12.2.2 A member of Senior Management must not be disqualified under Section 59(1) of the FSA 2013 and must have been assessed to have complied with the fit and proper requirements.
- 12.2.3 A substantial shareholder must not hold a Senior Management position. This serves to preserve an appropriate separation between ownership and management of the Company in line with the broader responsibilities of the Company towards its depositors, investment account holders, policy holders and participants.
- 12.2.4 A CEO must devote the whole of his professional time to the service of the Company unless BNM approves otherwise in writing. BNM may allow a CEO to assume a position of responsibility outside the Company if BNM is satisfied that the proposed position does not:
- (a) create substantial conflicts of interest or demands on the CEO's professional time; and


 <p><b>PACIFIC INSURANCE</b> A member of the Fairfax Group</p>	<i>Board of Directors' Charter</i>	Ref. No.: SD/BC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

- (b) result in the CEO holding directorships in more than five entities other than the Company.
- 12.2.5 There should be a robust succession plan put in place for Senior Management and the Company should have clearly defined processes for:
- (a) the appointment and removal of the CEO and senior officers; and
  - (b) assessment of the candidates against the minimum requirements set out in paragraphs 12.2.2 to 12.2.4.
- 12.2.6 Each member of Senior Management must be assessed against the relevant minimum requirements set out in paragraphs 12.2.2 to 12.2.4 at least annually, and as and when the Board becomes aware of information that may materially compromise the individual's fitness and propriety, or any circumstance that suggests that the individual is ineffective, errant or otherwise unsuited to carry out his responsibilities. It is the responsibility of each member of Senior Management to immediately disclose to the Board any circumstance that may affect his ability to meet the minimum requirements.
- 12.2.7 The Company should not make an application to BNM to appoint or reappoint the CEO unless the Board is wholly satisfied, based on its objective assessment, that the candidate meets the minimum requirements set out in paragraphs 12.2.2 to 12.2.4.
- 12.2.8 Unless the written approval of BNM has been obtained:
- (a) the Company should not publicly announce the proposed appointment of the CEO; and
  - (b) a CEO whose tenure has expired and is being proposed for reappointment must immediately cease to hold office and act in such a capacity, including by holding himself out as the CEO.

### **13.0 REVIEW OF BOARD CHARTER**


This Board Charter is subject to review at least once in 2 years or earlier, if required, to ensure that it reflects developments in the Company, industry as well as regulatory environment.

The duly approved TORs of the Board Committees, as appended to this Board Charter, form an integral part of this Board Charter.

 <p><b>PACIFIC INSURANCE</b> A member of the Fairfax Group</p>	<i>Board of Directors' Charter</i>	Ref. No.: SD/BC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

For the avoidance of doubt, unless amendments to the TORs result in material changes to the provisions of this Board Charter or the Board's overall governance framework, such amendments shall not, of themselves, require this Board Charter to be re-tabled for approval.

Notwithstanding the foregoing, the Board Charter shall be subject to review and approval by the Board at least once every two (2) years.

 A member of the Fairfax Group	<i>Board of Directors' Charter</i>	Ref. No.: SD/BC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

<b>Descriptions</b>	<b>Appendix</b>
Terms of Reference - Board Nomination Committee (Version 3.0)	1
Terms of Reference – Board Remuneration Committee (Version 2.0)	2
Terms of Reference – Board Risk Management Committee (Version 3.0)	3
Terms of Reference – Board Audit Committee (Version 4.0)	4



## **The Pacific Insurance Berhad**

Co. Registration No: 198201011878 (91603-K)

### ***Board Nomination Committee***

### ***Terms of Reference***

**[Version 3.0]**

 A member of the Fairfax Group	Board Nomination Committee: Terms of Reference	Ref. No.: SD/BNC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

## DOCUMENT VERSION CONTROL

Date	Version	Description of Key Changes	Author	Approved by: Date Approved:
Nov. 2018	1.0	New establishment of Terms of Reference	Secretariat Department	Board on 8 November 2018
Aug. 2025	2.0	Added an Introduction and made minor formatting and wording edits.	Secretariat Department	Board on 19 August 2025
May 2026	3.0	<ul style="list-style-type: none"> <li>• Adoption of standard template version 2.0</li> <li>• Inclusion of <i>Policy review</i> clause</li> <li>• Revision of <i>Invitees</i> clause</li> </ul>	Secretariat Department	Board on 14 May 2026

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 <p><b>PACIFIC INSURANCE</b> A member of the Fairfax Group</p>	<p><i>Board Nomination Committee: Terms of Reference</i></p>	Ref. No.: SD/BNC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

## Table of Contents

INTRODUCTION.....	4
(A) COMPOSITION OF BOARD NOMINATION COMMITTEE .....	4
(B) RESPONSIBILITIES OF THE BOARD NOMINATION COMMITTEE .....	5
(C) EVALUATION PROCESS AND PROCEDURES .....	7
(D) MEETINGS PROCEDURES.....	9
(E) REPORTING PROCEDURES .....	10

 A member of the Fairfax Group	<i>Board Nomination Committee: Terms of Reference</i>	Ref. No.: SD/BNC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

## INTRODUCTION

The Board Nomination Committee (“the BNC” or “the Committee”) is established by the Board of Directors (“the Board”) of The Pacific Insurance Berhad (“TPIB” or “the Company”) to oversee the matters related to the composition, structure, appointments of the Directors, senior officers, Company Secretary and key responsible persons who report independently to the Board/Board Committees.

The BNC must have clear and proper mandates to discharge its role effectively, including in the search and nomination of suitable candidates. In identifying candidates for appointment of Directors, the Board does not solely rely on recommendations from existing Directors, major shareholders or holding company and the Board should also engage independent sources to identify suitably qualified candidates.

The BNC plays a critical role in ensuring that the Company is led by individuals who are fit, proper and possess the necessary competencies, integrity and to effectively discharge their duties.

### (A) COMPOSITION OF BOARD NOMINATION COMMITTEE

#### (1) Chairman

The Chairman of the Committee must be an independent director.

#### (2) Members

(a) The members of the BNC shall be appointed by the Board from amongst their members (pursuant to a resolution of the Board) consisting of at least three (3) directors, the majority of whom must be independent directors.

(b) The BNC must comprise directors who have the skills, knowledge and experience relevant to the responsibilities of the BNC.

#### (3) Secretary

The Company Secretary of the Company shall act as the Secretary of the Committee.

The Secretary of the Committee is responsible for:

(i) Drawing up the agenda in consultation with the Chairman of the Committee, and circulating it, supported by explanatory documentation, to the Committee members;

(ii) Recording attendance of all members and invitees; and

 A member of the Fairfax Group	<i>Board Nomination Committee: Terms of Reference</i>	Ref. No.: SD/BNC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

(iii) Preparing and keeping minutes of meetings.

#### **(4) Invitees**

The Committee may, at its discretion, invite other Directors, Management, employees, auditors, consultants, advisors or any other individuals to attend its meetings. Such attendance shall be by exception and strictly by invitation of the Committee, with the rationale for each invitation duly recorded in the minutes of the Board Committee meeting. Invitees shall only be permitted to attend and speak at the meeting but not to vote.

### **(B) RESPONSIBILITIES OF THE BOARD NOMINATION COMMITTEE**

The Committee is responsible for:

- (1) Establishing the procedure and requirements for appointment and removal of Directors, senior officers, Company Secretary and key responsible persons who report independently to the Board/Board Committees;

*Note: The Board Nomination Committee will be the Bank Negara Malaysia's main point of contact for the application process for Director or Chief Executive Officer ("CEO").*

- (2) Overseeing the overall composition of the Board in terms of the appropriate size and skills, the balance between executive directors, non-executive directors and independent directors, and mix of skills and other core competencies or skill sets required by the directors, and also ensuring that the Board composition is in compliance with the requirements in the Bank Negara Malaysia's Policy Document on Corporate Governance (BNM/RH/PD 029-9) ('the BNM's PD on CG') through annual reviews;
- (3) Assessing and recommending it to the Board:
  - (a) Nominees for appointment to the Board as well as nominees for the positions of CEO, senior officers, Company Secretary and key responsible persons who report independently to the Board/Board Committees;
  - (b) The proposed re-appointments of Directors and the CEO prior to submission of the application for approval to Bank Negara Malaysia ("BNM");
  - (c) The proposed re-election/re-appointment of Directors prior to tabling for shareholders' approval at the Company's Annual General Meeting.

- (4) Conducting assessments on the fitness, probity and propriety of the proposed candidates including Directors, the CEO, senior officers, the Company Secretary and key responsible persons who report independently to the Board/Board Committees.

*Note: For appointment/reappointment of Director and CEO, the application to the BNM must be submitted at least three (3) months before the expected date of the individual to assume his proposed responsibilities/prior to the expiry of the individual's existing term (for reappointment).*

- (5) Establishing a mechanism for formal assessment and assessing the effectiveness of the Board as a whole, the contribution by each Director to the effectiveness of the Board, the contribution/performance of the various Board Committees and the performance of the CEO, senior officers, Company Secretary and key responsible persons who report independently to the Board/Board Committees;
- (6) Reporting its recommendations/findings to the Board on the effectiveness of the Board as a whole, the contribution by each Director to the effectiveness of the Board, the contribution/performance of the various Board Committees and the performance of the CEO, senior officers, the Company Secretary and key responsible persons who report independently to the Board/Board Committees;
- (7) Assessing the independence of Independent Directors;
- (8) Assessing and recommending to the Board on removal of a Director and Company Secretary, if he/she no longer meets the requirements as set out in the Company's Board Charter and BNM's PD on CG, the Financial Services Act 2013 ("FSA 2013") and other regulatory requirements (where applicable), or he/she is ineffective, errant or otherwise unsuited to carry out his/her responsibilities;
- (9) Ensuring that all directors undergo appropriate training programmes and receive continuous training; and
- (10) Overseeing the appointment, management succession planning and performance evaluation of CEO or key responsible persons who report independently to the Board/Board Committees, and recommending to the Board the removal of CEO, senior officers or key responsible persons who report independently to the Board/Board Committees.

 A member of the Fairfax Group	<i>Board Nomination Committee: Terms of Reference</i>	Ref. No.: SD/BNC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

The Committee should not be delegated with decision-making powers but should be obliged to report its findings and recommendations to the Board for decision.

## **(C) EVALUATION PROCESS AND PROCEDURES**

### **(1) Appointment of Directors**

The evaluation process and procedures for appointment of Directors of the Company prior to the submission to BNM for approval, are as follows:

- (a) The BNC shall meet up and engage with the nominated candidate to evaluate and ascertain the suitability of the candidate to be appointed as a Director.
- (b) The BNC in evaluating the suitability of the proposed candidate for directorship should consider the following criteria/factors:
  - (i) Fulfils the requirements of the Company's Board Charter and BNM's PD on CG and any other criteria as may be prescribed by BNM from time to time.
  - (ii) Possesses the necessary qualification, training, skills, knowledge, expertise, practical experience and ability to perform his/her role as a Director of the Company effectively.
  - (iii) The steps to be taken when there are gaps in the specific skills, knowledge or experience in the existing board members and, potential Board candidate in addressing the gaps.
  - (iv) Commitment to effectively fulfil the role and responsibilities as a Director, having regard to his / her existing directorships and other commitments.
  - (v) Able to work constructively with the existing Directors and contribute to the overall effectiveness of the Board.
  - (vi) In the case of the candidate nominated for the position of an Independent Director, the Committee will have to evaluate and determine whether the candidate is independent in character and judgement, and free from associations or circumstances that may impair the exercise of his judgement as Independent Director, and whether the candidate fulfil the criteria for Independent Director.

- (c) The findings and recommendations of the BNC on the proposed candidate will be submitted to the Board for consideration and/or approval.

**(2) Re-appointment of Director**

- (a) The BNC shall review and assess the suitability of the Director for re-appointment as Director of the Company prior to the expiry of the Director's tenure of service as approved by BNM.
- (b) The BNC in evaluating the suitability of the director for re-appointment shall consider, among others, the following criteria / factors:
- (i) Fulfils the requirements of the Company's Board Charter and BNM's PD on CG and any other criteria as may be prescribed by BNM from time to time.
  - (ii) If he/she has acted in a manner which might cast doubt on his/her fitness and propriety to hold the position as director of the Company.
  - (iii) If he/she has been a party to any action or decisions of the board or management which were detrimental to the interests of the Company or its policy owners.
  - (iv) His/her qualification and experience in contributing to the effectiveness of the Board.
  - (v) Has relevant competence, experience and ability to understand the technical requirements and the inherent risks of the Company's business.
  - (vi) Commitment and dedication shown by the Director in fulfilling his/her duties and responsibilities.
  - (vii) Has sufficient knowledge and understanding on governance issues and how to safeguard the integrity of the Company's activities and operations.
  - (viii) Constructive participation in the Board's deliberations that enhances the Board's ability to provide strategic directions to the Company and the ability to surface important issues, provide sound advice and make appropriate suggestions for improvements on matters brought before the Board.
  - (ix) in the case of a Director seeking re-appointment as an Independent

Director, the Committee will have to evaluate and determine whether the Director continues to be independent in character and judgement, and free from associations or circumstances that may impair the exercise of his/her as an Independent Director, and whether the director fulfil the criteria for independent director.

- (c) The findings and recommendations of the BNC on the re-appointment of the Director will be submitted to the Board for consideration and/or approval.

**(3) Re-election of Directors at the Company's Annual General Meeting ("AGM")**

- (a) The Committee shall review and assess the suitability of a director for re-election at the AGM and submit its findings and recommendations to the Board for consideration prior to the proposed re-election of Director being tabled to the shareholders for approval.
- (b) The Committee in evaluating the suitability of the director for re-election shall consider the criteria/factors as set out in the Company's Board Charter and BNM's PD on CG.

**(D) MEETINGS PROCEDURES**

**(1) General**

- (a) The Committee shall meet as and when required or at the minimum at least once a year to discharge the above responsibilities.
- (b) Committee meetings may be conducted, and any Director may attend any such meetings, by telephone conference, video conference or any similar means of audio or audio-visual communication by which all Directors participating may hear and / or see each other.

However, the Committee must ensure that appropriate safeguards to be taken to preserve the confidentiality of the Committee's deliberations.

- (c) The Committee must ensure that clear and accurate minutes of Committee meetings are maintained to record the decisions of the Committee, including the key deliberations, rationale for each decision made, and any significant concerns or dissenting views. The minutes must indicate whether any director abstained from voting or excused himself from deliberating on a particular matter.

 <p><b>PACIFIC INSURANCE</b> A member of the Fairfax Group</p>	<p><i>Board Nomination Committee: Terms of Reference</i></p>	Ref. No.: SD/BNC/3.0-052026/F#25
		Version No.: 3.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

**(2) Notice of Meetings**

- (a) Meetings of the Committee shall be called by the Company Secretary of the Committee at the request of the Chairman of the Committee.
- (b) Unless otherwise agreed and except where a situation of urgency otherwise requires, wherever practical, notice of each meeting confirming the date, time and venue together with an agenda of items to be discussed, shall be forwarded to each member of the Committee, any other person required to attend and all other directors, no later than five (5) working days before the date of the meeting. Supporting papers shall, wherever practical, be required to be sent to the Committee members and other invited attendees as appropriate, at the same time.

**(3) Quorum**

- (a) A quorum necessary to duly convene and validly hold a Committee Meeting shall consist of not fewer than a majority of the total number of Committee members.
- (b) A duly convened meeting of the Committee at which a quorum is present shall be competent to exercise all of the authorities, and discretions vested in or exercisable by the Committee as approved by the Board.

**(4) Voting**

The Committee should not be delegated with decision making authority but to report its recommendation to the full board for decision. Any action, determination, judgement or recommendation (as the case may be) taken by the Committee shall be taken by the affirmative vote of a simple majority of the Committee members present at a duly convened meeting at which a quorum is present.

**(E) REPORTING PROCEDURES**

- (1) The Committee meeting minutes shall be tabled at the Meetings of the Board of Directors to keep the Board informed of the Committee’s work, key deliberations or recommendations.
- (2) The Chairman of the Committee shall brief/update the Board on any key deliberations or recommendations of the Committee.



## **The Pacific Insurance Berhad**

Co. Registration No: 198201011878 (91603-K)

### ***Board Remuneration Committee***

### ***Terms of Reference***

**[Version 2.0]**

 A member of the Fairfax Group	<i>Board Remuneration Committee: Terms of Reference</i>	Ref. No.: SD/BRC/2.0-052026/F#25
		Version No.: 2.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

## DOCUMENT VERSION CONTROL

Date	Version	Description of Key Changes	Author	Approved by: Date Approved:
Nov. 2018	1.0	New establishment of Terms of Reference	Secretariat Department	Board on 8 November 2018
May 2026	2.0	<ul style="list-style-type: none"> <li>• Adoption of standard format (version 2.0)</li> <li>• Inclusion of a "Policy review" clause</li> <li>• Revision of "Invitees" clause</li> <li>• Revision of item C (1)(b)</li> <li>• Revision of item C (4)</li> </ul>	Secretariat Department	Board on 14 May 2026

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 A member of the Fairfax Group	<i>Board Remuneration Committee: Terms of Reference</i>	Ref. No.: SD/BRC/2.0-052026/F#25
		Version No.: 2.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

## Table of Contents

INTRODUCTION.....	4
(A) COMPOSITION OF BOARD REMUNERATION COMMITTEE.....	4
(B) RESPONSIBILITIES OF THE BOARD REMUNERATION COMMITTEE.....	5
(C) MEETINGS PROCEDURES.....	6
(D) REPORTING PROCEDURES .....	8

 <p><b>PACIFIC INSURANCE</b> A member of the Fairfax Group</p>	<i>Board Remuneration Committee: Terms of Reference</i>	Ref. No.: SD/BRC/2.0-052026/F#25
		Version No.: 2.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

## INTRODUCTION

The Board Remuneration Committee (“the BRC” or “the Committee”) is established by the Board of Directors (“the Board”) of The Pacific Insurance Berhad (“TPIB” or “the Company”) to support the Board in overseeing the strategy, design and operation of the Company’s remuneration framework, including reviewing and recommending for the Board approval any significant changes to policies on employee benefits, annual salary increments and bonus schemes.

The BRC also reviews and recommends to the Board the remuneration packages for Directors, the Chief Executive Officer, senior officers and key responsible persons reporting independently to the Board or its Committees.

The BRC ensures the Company’s remuneration system complies with Bank Negara Malaysia’s Corporate Governance Policy Document.

### (A) COMPOSITION OF BOARD REMUNERATION COMMITTEE

#### (1) Chairman

The Chairman of the Committee must be an independent director.

#### (2) Members

(a) The members of the BRC shall be appointed by the Board from amongst their members (pursuant to a resolution of the Board) consisting of at least three (3) directors, the majority of whom must be independent directors.

(b) The BRC must comprise directors who have the skills, knowledge and experience relevant to the responsibilities of the BRC.

#### (3) Secretary

The Company Secretary of the Company shall act as the Secretary of the BRC.

The Secretary of the BRC is responsible for:

(a) Drawing up the agenda in consultation with the Chairman of the Committee, and circulating it, supported by explanatory documentation, to the Committee members;

(b) Recording attendance of all members and invitees;

- (c) Preparing and keeping minutes of meetings
- (d) Facilitating the effective information flows between the Committee and the senior management.

**(4) Invitees**

The Committee may, at its discretion, invite other Directors, Management, employees, auditors, consultants, advisors or any other individuals to attend its meetings. Such attendance shall be by exception and strictly by invitation of the Committee, with the rationale for each invitation duly recorded in the minutes of the Board Committee meeting. Invitees shall only be permitted to attend and speak at the meeting but not to vote.

**(B) RESPONSIBILITIES OF THE BOARD REMUNERATION COMMITTEE**

**(1) The BRC is responsible for:**

- (a) supporting the Board in overseeing the strategy, design and operation of the Company's remuneration system by reviewing and recommending to the Board for approval / adoption any major changes in policy or framework on employees' overall benefit structures and annual employees' increment and bonus scheme.
- (b) reviewing and recommending to the Board the specific remuneration packages for Directors, Chief Executive Officers ("CEO"), senior officers and key responsible persons who report independently to the Board / Board Committees. The remuneration packages should:
  - (i) be based on an objective consideration and approved by the Board;
  - (ii) take due consideration of the assessments of the Board Nomination Committee of the effectiveness and contribution of the Director, CEO, senior officers and key responsible persons who report independently to the Board / Board Committees;
  - (iii) be competitive to the industry market and is consistent with the Company's culture, objective and strategy.

- (c) carrying out periodic review of the remuneration of Directors, particularly on whether their remuneration remains appropriate to each Director's contribution, taking into account the level of expertise, commitment and responsibilities undertaken;
- (2) In carrying out the above responsibilities, the BRC shall oversee the design and operation of the Company's remuneration system as set out in Paragraph 19 of the Bank Negara Malaysia's Policy Document on Corporate Governance (BNM/RH/PD 029-9) as follows:
- (a) The overall remuneration system of the Company must:
- (i) be in line with business and risk strategies, corporate values and long-term interests of the Company;
  - (ii) promote prudent risk-taking behavior and encourage individuals to act in the interests of its customers and company; and
  - (iii) designs and implements with input from the control functions and Risk Management Committee to ensure that risk exposures and risk outcomes are adequately considered.
- (b) To safeguard the independence and authority of individuals engaged in control functions, the Company must ensure that the remuneration of such individuals is based principally on the achievement of control functions objectives and determined in a manner that is independent from the business lines they oversee.

## **(C) MEETINGS PROCEDURES**

### **(1) General**

- (a) The BRC shall meet as and when required or at the minimum at least once a year to discharge the above responsibilities.
- (b) The BRC meetings may be conducted, and any Director may attend any such meetings, by telephone conference, video conference or any similar means of audio or audio-visual communication by which all Directors participating may hear and / or see each other.

 A member of the Fairfax Group	<i>Board Remuneration Committee: Terms of Reference</i>	Ref. No.: SD/BRC/2.0-052026/F#25
		Version No.: 2.0
		Effective Date: 14/05/2026
		Issued by: Secretariat Department

However, the BRC must ensure that appropriate safeguards to be taken to preserve the confidentiality of the BRC's deliberations.

- (c) The BRC must ensure that clear and accurate minutes of BRC meetings are maintained to record the decisions of the BRC, including the key deliberations, rationale for each decision made, and any significant concerns or dissenting views. The minutes must indicate whether any director abstained from voting or excused himself from deliberating on a particular matter.

## **(2) Notice of Meetings**

- (a) Meetings of the Committee shall be called by the Company Secretary of the Committee at the request of the Chairman of the Committee.
- (b) Unless otherwise agreed and except where a situation of urgency otherwise requires, wherever practical, notice of each meeting confirming the date, time and venue together with an agenda of items to be discussed, shall be forwarded to each member of the Committee, any other person required to attend and all other directors, no later than five (5) working days before the date of the meeting. Supporting papers shall, wherever practical, be required to be sent to the Committee members and other invited attendees as appropriate, at the same time.

## **(3) Quorum**

- (a) A quorum necessary to duly convene and validly hold a Committee Meeting shall consist of not fewer than a majority of the total number of Committee members.
- (b) A duly convened meeting of the Committee at which a quorum is present shall be competent to exercise all of the authorities, and discretions vested in or exercisable by the Committee as approved by the Board.
- (c) No business shall be transacted at any Committee unless a quorum is present at the beginning of and throughout each meeting.

#### **(4) Voting**

The Committee should not be delegated with decision making authority but to report its recommendation to the full board for decision. Any action, determination, judgement or recommendation (as the case may be) taken by the BRC shall be taken by the affirmative vote of a simple majority of the BRC members present at a duly convened meeting at which a quorum is present.

#### **(D) REPORTING PROCEDURES**

- (1) The BRC meetings' minutes shall be tabled at the Meetings of the Board of Directors to keep the Board informed of the BRC's work, key deliberations and decisions on delegated matters.
- (2) The Chairman of the BRC shall brief/update the Board on any key deliberations or recommendations of the BRC.




## **The Pacific Insurance Berhad**

Co. Registration No. 198201011878/(91603-K)

### ***Terms of Reference***

### ***Board Audit Committee***

**[Version 4.0]**

 A member of the Fairfax Group	<i>Terms of Reference</i> Board Audit Committee	Ref. No.: 14052026/BACToR/IA
		Version No.: 4.0
		Effective Date: 14 May 2026
		Issued by: Board of Directors

## DOCUMENT VERSION CONTROL

Date	Version	Description of Key Changes	Author	Approved by: Date Approved:
Nov 2018	1.0	New establishment of Terms of Reference	Internal Audit	18 November 2018
Nov 2022	2.0	Revision of Board Audit Committee's Terms of Reference	Internal Audit	7 December 2022
Nov 2025	3.0	Revision with reference to BNM Guidelines on Internal Audit Function, Policy Document on Corporate Governance, etc	Internal Audit	11 December 2025
May 2026	4.0	Adoption of new template. Revision of <i>Invitee</i> clause. Inclusion of <i>Attendance</i> clause. Addition of "quarterly" under Financial Reporting Process	Internal Audit	14 May 2026

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 A member of the Fairfax Group	<i>Terms of Reference</i> <i>Board Audit Committee</i>	Ref. No.: 14052026/BACToR/IA
		Version No.: 4.0
		Effective Date: 14 May 2026
		Issued by: Board of Directors

## TABLE OF CONTENTS

1	INTRODUCTION .....	4
A.	COMPOSITION OF BOARD MEMBERS .....	4
B.	RESPONSIBILITIES OF BOARD AUDIT COMMITTEE.....	5
C.	MEETING PROCEDURES.....	8
D.	REPORTING PROCEDURES.....	10
E.	PERIODIC REVIEW OF TOR .....	10

 <p><b>PACIFIC INSURANCE</b> A member of the Fairfax Group</p>	<i>Terms of Reference Board Audit Committee</i>	Ref. No.: 14052026/BACToR/IA
		Version No.: 4.0
		Effective Date: 14 May 2026
		Issued by: Board of Directors

## 1 INTRODUCTION

Strong internal controls are supported by an effective internal audit function and the foundation of sound corporate governance. While management is responsible for establishing adequate internal controls, these controls must be complemented by an independent internal audit function that evaluates their effectiveness.

Oversight of the internal audit function is entrusted to the Board Audit Committee (BAC). Its responsibilities include reviewing the audit scope, audit findings, and management's corrective actions; overseeing the appointment, performance assessment, and remuneration of the Chief Internal Auditor (CIA); and assessing the effectiveness of internal controls and risk management processes.

### A. COMPOSITION OF BOARD MEMBERS

#### 1. Chairman

Chairman of the Committee must be an independent director

#### 2. Members

- a. Committee members shall be appointed by the Board of Directors ("the Board") from amongst their members (pursuant to a resolution of the Board) consisting of at least three (3) directors, the majority of whom must be independent directors.
- b. The Committee must consist of directors possessing skills, knowledge and experience relevant to the responsibilities of the Committee. Each of whom must fulfill legal and regulatory requirements as relevant. At least one (1) member must be a Director who is a member of an accounting association/ body specified in the Accountants Act 1967 or has the relevant accounting or financial experience.

 A member of the Fairfax Group	<i>Terms of Reference</i> <i>Board Audit Committee</i>	Ref. No.: 14052026/BACToR/IA
		Version No.: 4.0
		Effective Date: 14 May 2026
		Issued by: Board of Directors

### 3. Secretary

The Company Secretary of The Pacific Insurance Berhad shall act as the Secretary of the Committee.

The Secretary of the Committee is responsible for:-

- a. drawing up the agenda in consultation with the Chairman, and circulating it, supported by explanatory documentation, to the Committee members;
- b. recording attendance of the Committee members and invitees; and
- c. preparing and maintaining meeting minutes.

### 4. Invitees

The Committee may, at its discretion, invite other Directors, Management, employees, auditors, consultants, advisors or any other individuals to attend its meetings. Such attendance shall be by exception and strictly by invitation of the Committee, with the rationale for each invitation duly recorded in the minutes of the Board Committee meeting. Invitees shall only be permitted to attend and speak at the meeting but not to vote.

## B. RESPONSIBILITIES OF BOARD AUDIT COMMITTEE

### 1. Financial Reporting Process

The Committee is to form an opinion on the reliability and transparency of financial reporting process and the integrity of publicly reported results and disclosures made in financial statements of the Company together with contributions to Fairfax Group consolidated financial statements, accordingly the Committee shall, in particular:

- a. Review the draft audited financial statements to be submitted for review and approval of the Board to consider the quality and clarity of the information provided therein and challenge, where necessary and appropriate, the actions and judgments of management, particularly focusing upon:
  - i. Significant accounting policies or practices and any changes thereof.
  - ii. Compliance with Accounting Standards.
  - iii. Material decisions requiring any major element of judgment or significant estimates.

 A member of the Fairfax Group	<i>Terms of Reference</i> <i>Board Audit Committee</i>	Ref. No.: 14052026/BACToR/IA
		Version No.: 4.0
		Effective Date: 14 May 2026
		Issued by: Board of Directors

- iv. Treatment and disclosure of any new complex and/or unusual transactions during reporting year.
  - v. Any significant adjustments resulting from external audit work or otherwise.
  - vi. All related party transactions.
  - vii. Any qualifications, deviation from or non-compliance with accounting standards or any regulatory and/or legal requirements with regard to financial reporting.
  - viii. Any matters drawn to the attention of the Committee by External Auditors of the Company.
- b. Review the accuracy and adequacy of directors' report, corporate governance disclosures, quarterly and interim financial reports.
  - c. Consider the results of; and procedures for the receipt, retention and investigation of; any significant complaints received by the Company regarding accounting, internal controls over financial reporting, or auditing matters.
  - d. Review any valuation issues relating to the Company's insurance liabilities and assets.

## **2. External Auditors**

For the purposes of the Committee to form an opinion on the independence, performance and effectiveness of External Auditors of the Company, the Committee shall:

- a. Consider external audit methodology/ internal policies and procedures regarding independence and quality control and receive confirmation pertaining to observations thereof.
- b. Review external audit plan, conduct of audit and audit report.
- c. Review management letter/ memorandum on internal controls and ensure that Management is taking necessary corrective actions in a timely manner to address external audit findings/ recommended actions.
- d. Review and opine on the policy and procedures of the Company on the engagement of External Auditors to render non-audit services; and review and recommend to the Board for approval of the appointment.

 A member of the Fairfax Group	<i>Terms of Reference</i> <i>Board Audit Committee</i>	Ref. No.: 14052026/BACToR/IA
		Version No.: 4.0
		Effective Date: 14 May 2026
		Issued by: Board of Directors

- e. Review the breakdown of fees payable to External Auditors on non-audit services and recommend to the Board for the approval of the fees.

### **3. Internal Audit Function**

To allow the Committee to opine on the independence, performance and effectiveness internal audit function, the Committee shall:


- a. Review internal audit plan with particular consideration on adequacy of internal audit resources.
- b. Consider the adequacy of resources available to Internal Audit (both financial budget and competence) in the context of the risk and control profile of the Company
- c. Review any major findings/ issues presented by Internal Audit and consider the appropriateness of management responses thereto.
- d. Review quarterly reports on implementation of recommended actions/ resolution of internal audit issues, requesting further management explanation where necessary for high-risk issues which recommended actions are overdue.
- e. Review the performance and effectiveness of internal audit function and commission a periodic independent assessment thereof.
- f. Consider and formalise the appointment, appraisal, resignation and dismissal of Chief Internal Auditor (CIA). The Committee shall also approve the remuneration and promotion of CIA.

### **4. Conflict of Interest**

The Committee is to review and monitor compliance with conflict of interest policy of the Board.

### **5. Third-Party Opinion/ Assessment of Internal Control Framework**

The Committee is to review third-party opinions/ assessments of internal control framework to assess design effectiveness and operating effectiveness thereof.

 A member of the Fairfax Group	<i>Terms of Reference</i> <i>Board Audit Committee</i>	Ref. No.: 14052026/BACToR/IA
		Version No.: 4.0
		Effective Date: 14 May 2026
		Issued by: Board of Directors

## 6. Whistleblowing

Chairman of the Committee shall be responsible for the effective implementation of Whistleblower Policy.

## 7. Internal Control Management

The Committee's review of the internal control environment shall focus specifically on the adequacy and effectiveness of the internal controls designed to mitigate risks, particularly those with a direct financial reporting, operational, or compliance impact. This review shall be performed in close coordination with the Board Risk Management Committee, which retains primary responsibility for overseeing the overall Enterprise Risk Management framework, risk appetite, and strategic risk decisions.

### C. MEETING PROCEDURES

#### 1. General


- a. The Committee shall hold regular meetings, at least once every quarter to discharge the above responsibilities.
- b. Committee meetings may be conducted, and any director may attend any such meeting, by telephone conference, video conference or any similar means of audio or audio-visual communication by which all directors participating may hear and/ or see each other.

However, the Committee must ensure that appropriate safeguards are taken to preserve the confidentiality of deliberations of the Committee.

The Committee must ensure that clear and accurate minutes of Committee meetings are maintained to record the decisions of the Committee, including the key deliberations, rationale for each decision made, and any significant concerns or dissenting views. The minutes must indicate whether any director abstained from voting or excused himself from deliberating on a particular matter.

#### 2. Notice of Meetings

- a. At least five (5) business days' prior notice of Committee meetings, together with an agenda, shall be given to all Committee members.

 A member of the Fairfax Group	<i>Terms of Reference</i> <i>Board Audit Committee</i>	Ref. No.: 14052026/BACToR/IA
		Version No.: 4.0
		Effective Date: 14 May 2026
		Issued by: Board of Directors

- b. Any Committee member may submit items for the agenda of each Committee meeting only by delivering a notice describing such items to the Company at least:
- i. 14 business days before the date scheduled for such meeting in respect of items proposed to be tabled; and
  - ii. five (5) business days before the date scheduled for such meeting in respect of any additional items proposed to be tabled at such meeting, subject to the provision of a valid reason by the Director for the urgency of such late submission.

In either case, the Company shall send to the Committee members, as soon as practicable prior to such Committee Meeting, an updated agenda including such items.

### 3. Quorum

- a. A quorum necessary to duly convene and validly hold a Committee meeting shall consist of not fewer than a majority of the total number of Committee members.
- b. No business shall be transacted at any Committee member unless a quorum is present at the beginning of and throughout each Committee meeting.

### 4. Voting

Any action, determination, judgement or recommendation (as the case may be) taken by the Committee shall be taken by the affirmative vote of a simple majority of the Committee members present at a duly convened meeting at which a quorum is present.

### 5. Attendance

Individual Directors shall attend at least 75% of the Board Audit Committee Meetings held in each calendar year as prescribed by Bank Negara Malaysia.

 A member of the Fairfax Group	<i>Terms of Reference</i> <i>Board Audit Committee</i>	Ref. No.: 14052026/BACToR/IA
		Version No.: 4.0
		Effective Date: 14 May 2026
		Issued by: Board of Directors

#### **D. REPORTING PROCEDURES**

1. Committee meeting minutes shall be tabled at meetings of the Board to keep the Board informed of the work, key deliberations and decision on delegated matters of the Committee.
2. Chairman of the Committee shall brief/ update the Board on any key deliberations or decisions of the Committee.

#### **E. PERIODIC REVIEW OF TOR**

Terms of Reference of the Committee shall conform to professional standards and guidelines issued by Bank Negara Malaysia and shall be reviewed once in every two (2) years by the Committee; or earlier when required by regulatory change(s) or necessary due to non-regulatory organisational change(s).



## **The Pacific Insurance Berhad**

Co. Registration No: 198201011878 (91603-K)

### ***Terms of Reference***

### ***Board Risk Management Committee***

**[Version 3.0]**

 A member of the Fairfax Group	Board Risk Management Committee: Terms of Reference	Ref. No.:
		Version No.: 3.0
		Effective Date: 14/5/2026
		Issued by:

## Document Version Control

Date	Version	Description of Key Changes	Author	Approved by: Date Approved:
8 November 2018	1.0	New establishment of Terms of Reference	<ul style="list-style-type: none"> <li>• Leong Ee Leng</li> <li>• Chia Seong Eng</li> </ul>	Board of Directors 8 November 2018
11 December 2025	2.0	Update: <ul style="list-style-type: none"> <li>• Removal of video conferencing by exception basis.</li> <li>• Added the Periodic Review clause</li> </ul>	<ul style="list-style-type: none"> <li>• Jeffrey Chew</li> <li>• Chia Seong Eng</li> </ul>	Board of Directors 11 December 2025
14 May 2026	3.0	Update paragraph (4) Invitees	<ul style="list-style-type: none"> <li>• Jeffrey Chew</li> <li>• Chia Seong Eng</li> </ul>	Board of Directors 14 May 2026

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 <p><b>PACIFIC INSURANCE</b> A member of the Fairfax Group</p>	<p><i>Board Risk Management Committee: Terms of Reference</i></p>	Ref. No.:
		Version No.: 3.0
		Effective Date: 14/5/2026
		Issued by:

## TERMS OF REFERENCE

### (A) COMPOSITION OF BOARD RISK MANAGEMENT COMMITTEE

#### (1) Chairman

The Chairman of the Committee must be an independent director.

#### (2) Members

- (a) The Committee shall be appointed by the Board of Directors ("the Board") from amongst their members (pursuant to a resolution of the Board) consisting of at least 3 directors, the majority of whom must be independent directors.
- (b) The Committee must comprise of directors who have the skills, knowledge and experience relevant to the responsibilities of the Committee.

#### (3) Secretary

The Company Secretary of The Pacific Insurance Berhad ("PIB" or "the Company") shall act as the Secretary of the Committee.

The Secretary of the Committee is responsible for:

- (a) drawing up the agenda in consultation with the Chairman, and circulating it, supported by explanatory documentation, to the Committee members.
- (b) recording attendance of all members and invitees;
- (c) preparing and keeping minutes of meetings.

#### (4) Invitees

The Committee may, at its discretion, invite other Directors, Management, employees, auditors, consultants, advisors or any other individuals to attend its meetings. Such attendance shall be by exception and strictly by invitation of the Committee, with the rationale for each invitation duly recorded in the minutes of the Board Committee meeting. Invitees shall only be permitted to attend and speak at the meeting but not to vote.

### (B) RESPONSIBILITIES OF THE RISK MANAGEMENT COMMITTEE

The Committee is responsible for:

- (i) ensuring that the Company's corporate objectives are supported by a sound risk

strategy and an effective risk management framework<sup>1</sup> that is appropriate to the nature, scale and complexity of its activities;

- (ii) reviewing and recommending the Company's risk management strategies, policies and risk tolerance and risk strategy (including the risk appetite) for the Board's approval and oversee the implementation thereof;
- (iii) reviewing and assessing the adequacy of risk management policies and framework for identifying, measuring, monitoring and controlling risks as well as the extent to which these are operating effectively;
- (iv) reviewing and assessing the management's implementation of risk strategy and obtaining assurance that the organizational units are operating within the parameters of the Company's risk appetite;
- (v) reviewing and assessing the Company's risk appetite regularly to ensure that it continues to be relevant and reflects any changes in the Company's capacity to take on risk, its inherent risk profile, as well as market and macroeconomic conditions;
- (vi) ensuring adequate infrastructure, resources and systems are in place for an effective risk management systems i.e. ensuring that the staff responsible for implementing risk management systems perform those duties independently of the Company's risk taking activities;
- (vii) reviewing the management's periodic reports on risk exposure, risk portfolio composition and risk management activities;
- (viii) reviewing and assessing the risk capital profiles to ensure adequacy of the capital available in the insurance and shareholders' equity to support the Total Capital Required as specified in the Risk Based Capital Framework for Insurers ("RBC") and Guidelines on Internal Capital Adequacy Assessment Process ("ICAAP") issued by BNM;
- (ix) reviewing the outsourcing risk management program and policies for Board's approval;
- (x) reviewing the reports on stress testing and recommend for Board's approval prior to submission to BNM;
- (xi) assisting the Board in the implementation of a sound remuneration system that is symmetrical to risk outcome by examining whether the incentives provided by the Company's remuneration system take into consideration of risks, capital, liquidity and the likelihood and timing of earnings, without prejudice to the tasks of the Remuneration Committee;

 A member of the Fairfax Group	<i>Board Risk Management Committee: Terms of Reference</i>	Ref. No.:
		Version No.: 3.0
		Effective Date: 14/5/2026
		Issued by:

- (xii) performing any other function in relation to risk management as may be agreed by the Committee or the Board.

Note 1: The Company's Risk Management Framework includes also compliance risk (i.e. legal and regulatory breaches) as well as employee health and safety hazards pursuant to Paragraph 1.1 of BNM PD on Operational Risk.

 <p><b>PACIFIC INSURANCE</b> A member of the Fairfax Group</p>	<p><i>Board Risk Management Committee: Terms of Reference</i></p>	Ref. No.:
		Version No.: 3.0
		Effective Date: 14/5/2026
		Issued by:

**(C) MEETINGS PROCEDURES**

**(1) General**

- (a) The Committee shall hold regular meetings, at least once every quarter to discharge the above responsibilities.
- (b) Committee meetings may be conducted, and any Director may attend any such meetings, by telephone conference, video conference or any similar means of audio or audio-visual communication by which all Directors participating may hear and/or see each other.

However, the Committee must ensure that appropriate safeguards to be taken to preserve the confidentiality of the Committee's deliberations.

- (c) The Committee must ensure that clear and accurate minutes of Committee meetings are maintained to record the decisions of the Committee, including the key deliberations, rationale for each decision made, and any significant concerns or dissenting views. The minutes must indicate whether any director abstained from voting or excused himself from deliberating on a particular matter.

**(2) Notice of Meetings**

- (a) At least seven (7) business days' prior notice of Committee meetings, together with an agenda, shall be given to all Committee members.
- (b) Any Committee member may submit items for the agenda of each Committee meeting only by delivering a notice describing such items to the Company at least:
  - (i) fourteen (14) business days before the date scheduled for such meeting in respect of items proposed to be tabled; and
  - (ii) five (5) business days before the date scheduled for such meeting in respect of any additional items proposed to be tabled at such meeting, subject to the provision of a valid reason by the Director for the urgency of such late submission.

In either case, the Company shall send to the Committee members, as soon as practicable prior to such Committee Meeting, an updated agenda including such items.

**(3) Quorum**

- (a) A quorum necessary to duly convene and validly hold a Committee Meeting shall consist of not fewer than a majority of the total number of Committee members.
- (b) No business shall be transacted at any Committee unless a quorum is

 A member of the Fairfax Group	<i>Board Risk Management Committee: Terms of Reference</i>	Ref. No.:
		Version No.: 3.0
		Effective Date: 14/5/2026
		Issued by:

present at the beginning of and throughout each meeting.

(4) **Voting**

Any action, determination, judgement or recommendation (as the case may be) taken by the Committee shall be taken by the affirmative vote of a simple majority of the Committee members present at a duly convened meeting at which a quorum is present.

**(D) REPORTING PROCEDURES**

- (1) The Committee meeting minutes shall be tabled at the Meetings of Board of Directors (“Board”) to keep the Board informed of the Committee’s work, key deliberations and decision on delegated matters.
- (2) The Chairman of the Committee shall brief/update the Board on any key deliberations or decisions of the Committee.

**(E) PERIODIC REVIEW**

- (1) Terms of Reference of the Committee shall conform to relevant guidelines issued by Bank Negara Malaysia and shall be reviewed once in every two (2) years by the Committee; or earlier when required by regulatory change(s) or necessary due to non-regulatory organisational change(s).