

NOTICE

Date: 9 September 2026

Dear Valued Customers,

BUSINESS CONTINUITY AND DISASTER RECOVERY PLAN TESTING

We wish to inform you that The Pacific Insurance Berhad will be conducting the Business Continuity and Disaster Recovery Plan (BCP/DRP) tests on 9 September 2026. As such, our Head Office will not be in operation during the aforementioned date.

This test is part of an obligation for financial institutions under Bank Negara Malaysia's policy to ensure preparedness in facing operational disruption during a disaster while minimizing any impact to our valued customers.

If you require any assistance during this period, please contact our Petaling Jaya Branch at 03-7453 8222 or your respective Insurance Agent. Alternatively, you may also renew your Motor insurance via our Company website.

We sincerely apologize for any inconvenience this may cause and thank you for your kind understanding during this testing period.

Sincerely,
Management of The Pacific Insurance Berhad